Town Hall Meeting

1/24/25

Mentimeter

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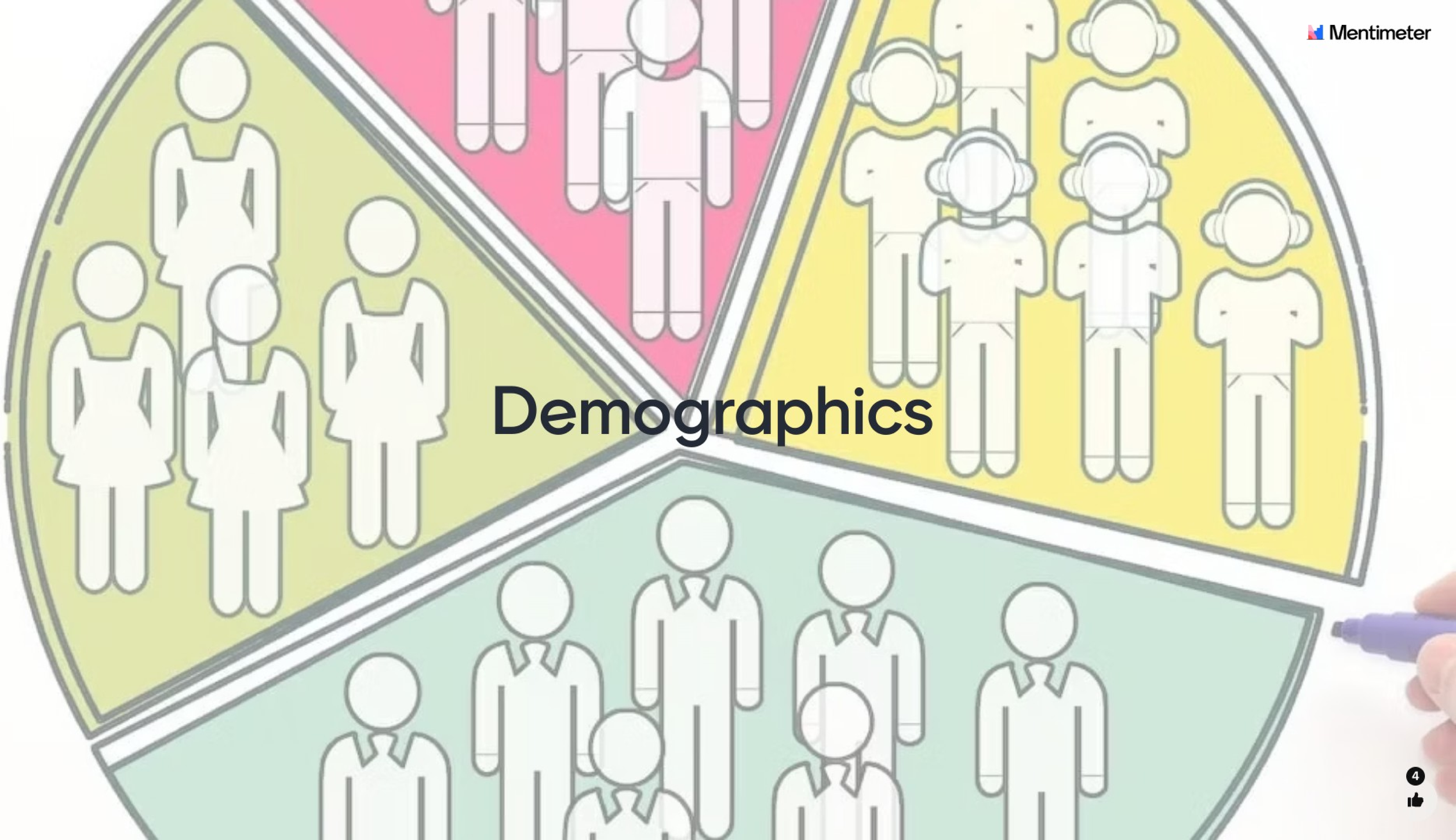


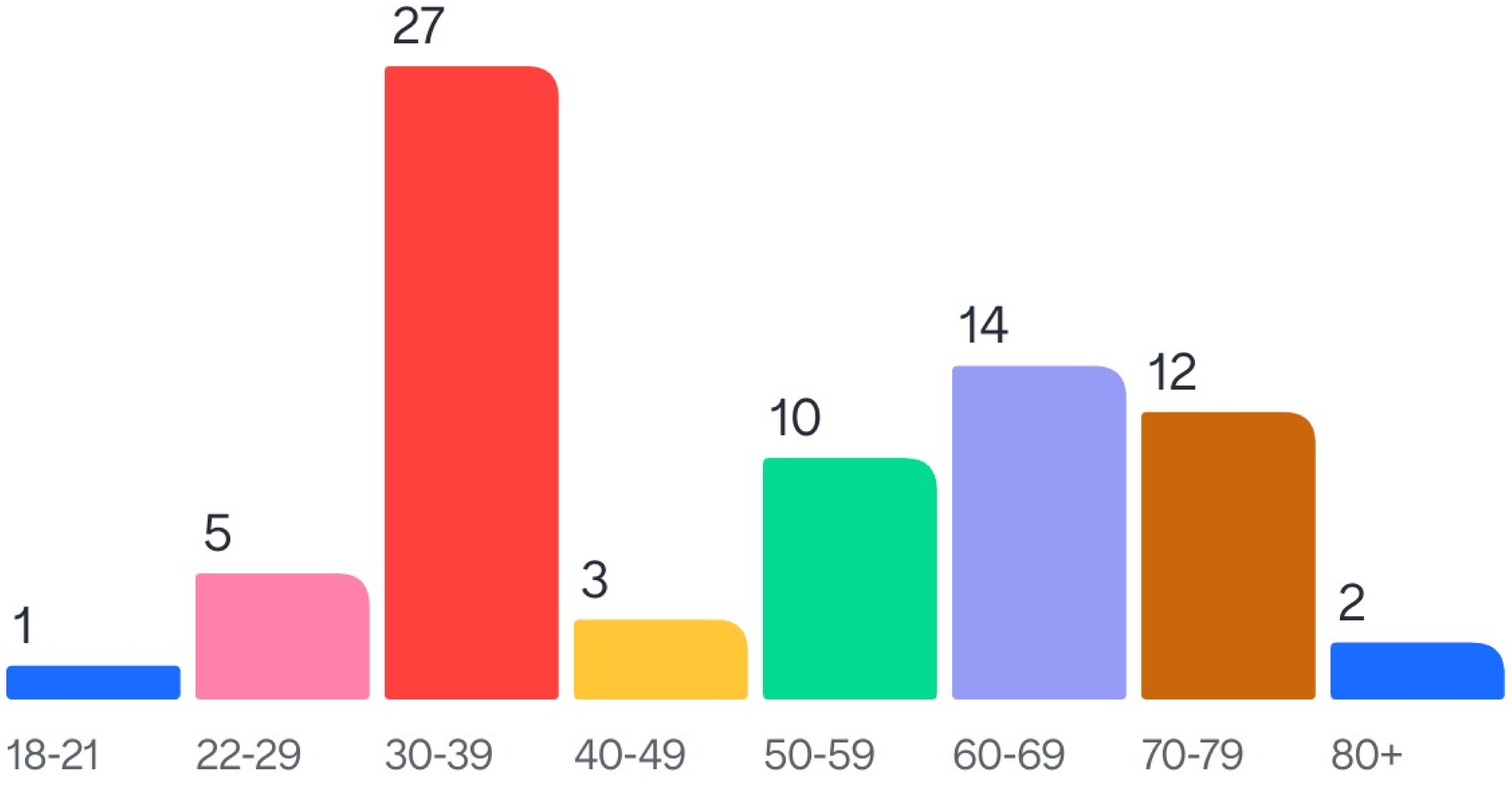
Demographics

Mentimeter

4

Mentimeter

What is your age range?



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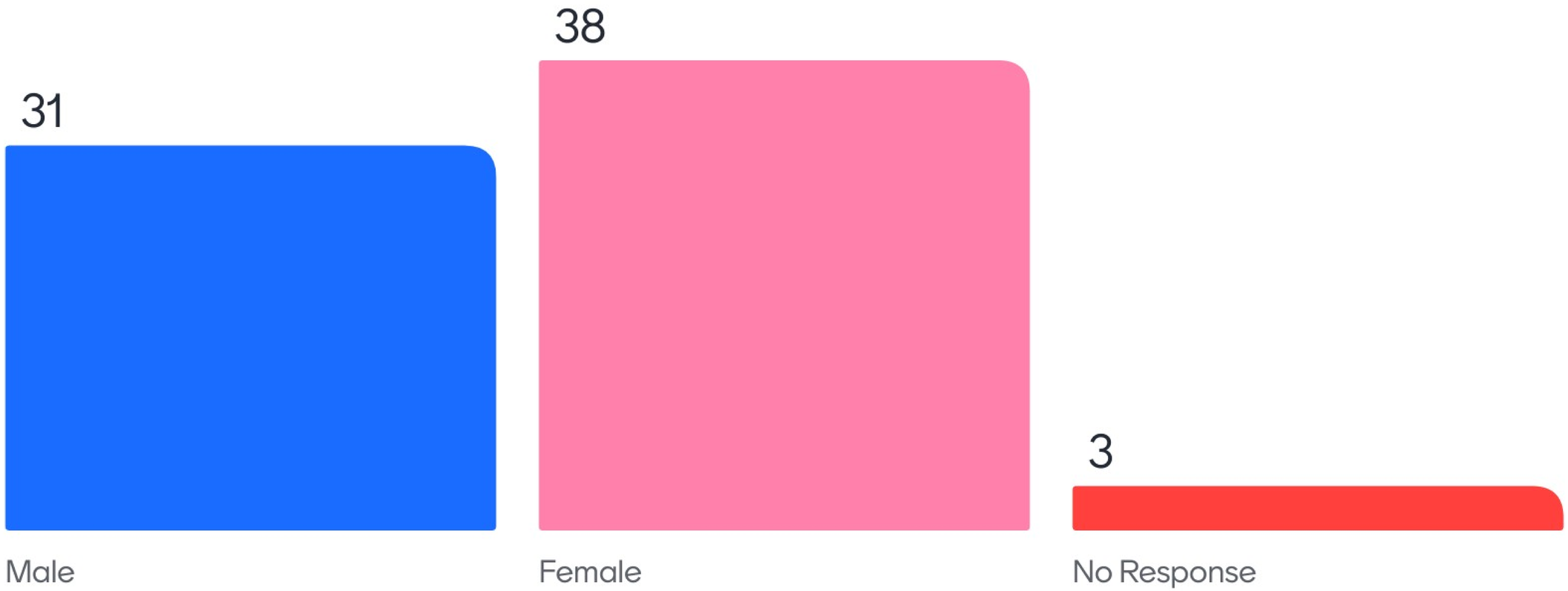
Mentimeter

What is your sex?



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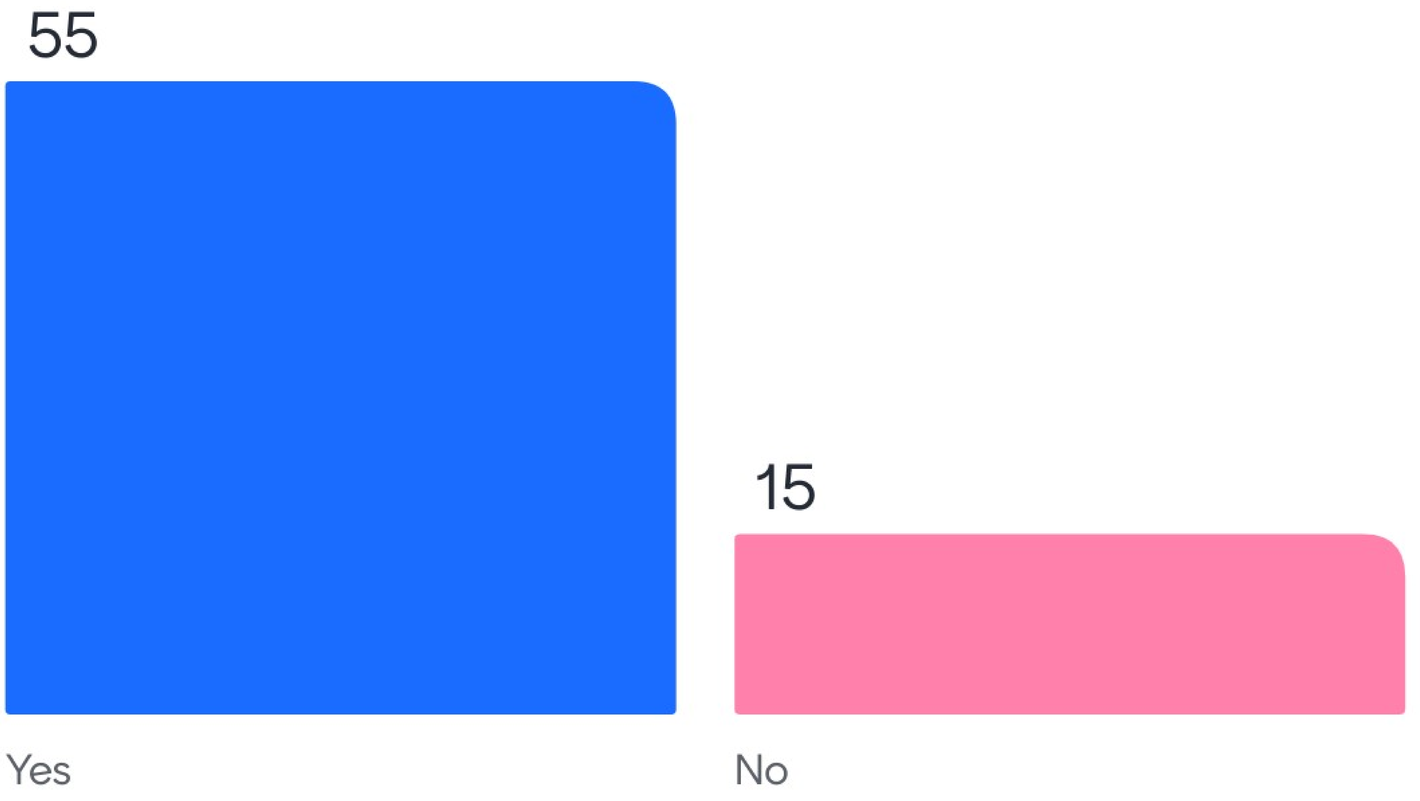
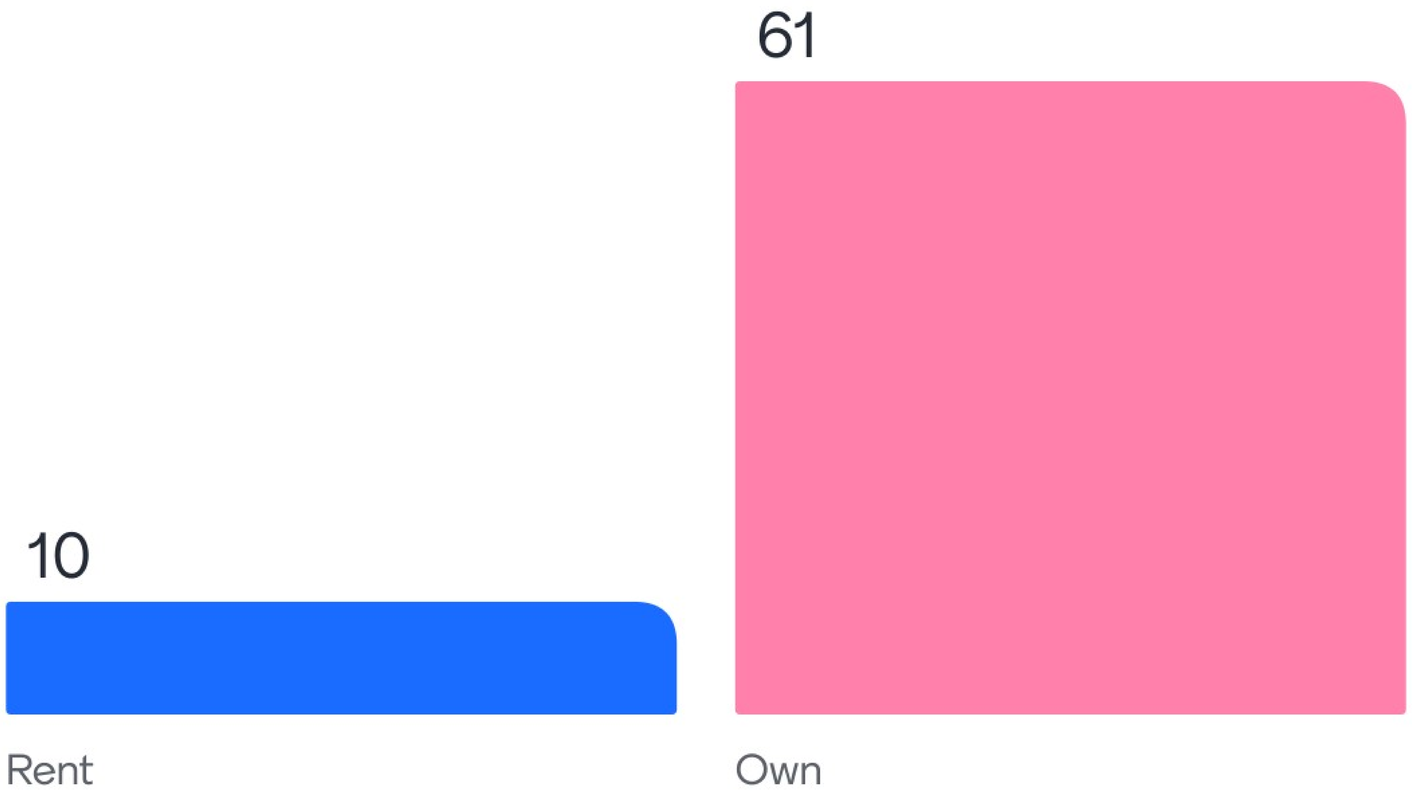
72

Are you a Leon Valley Resident?



Mentimeter

Do you rent or own your home?



71

Mentimeter

What do you love about Leon Valley?

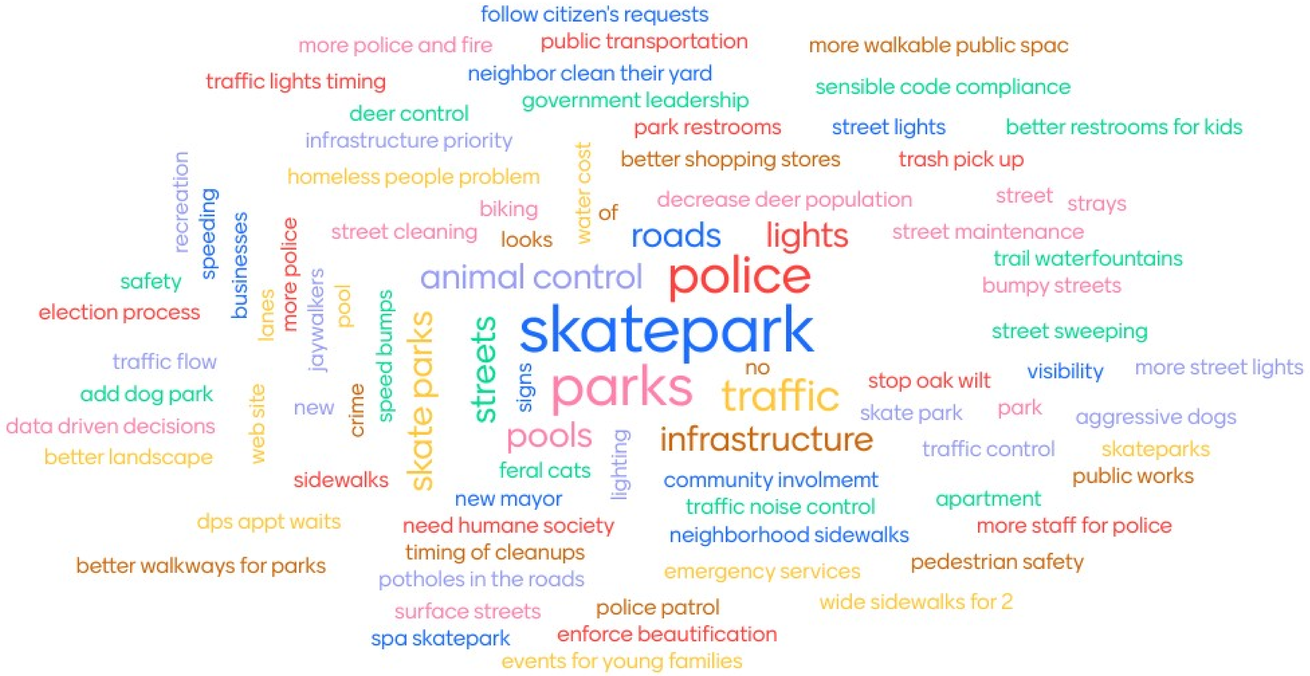
130 responses

1

48

What Leon Valley services can be improved?

112 responses



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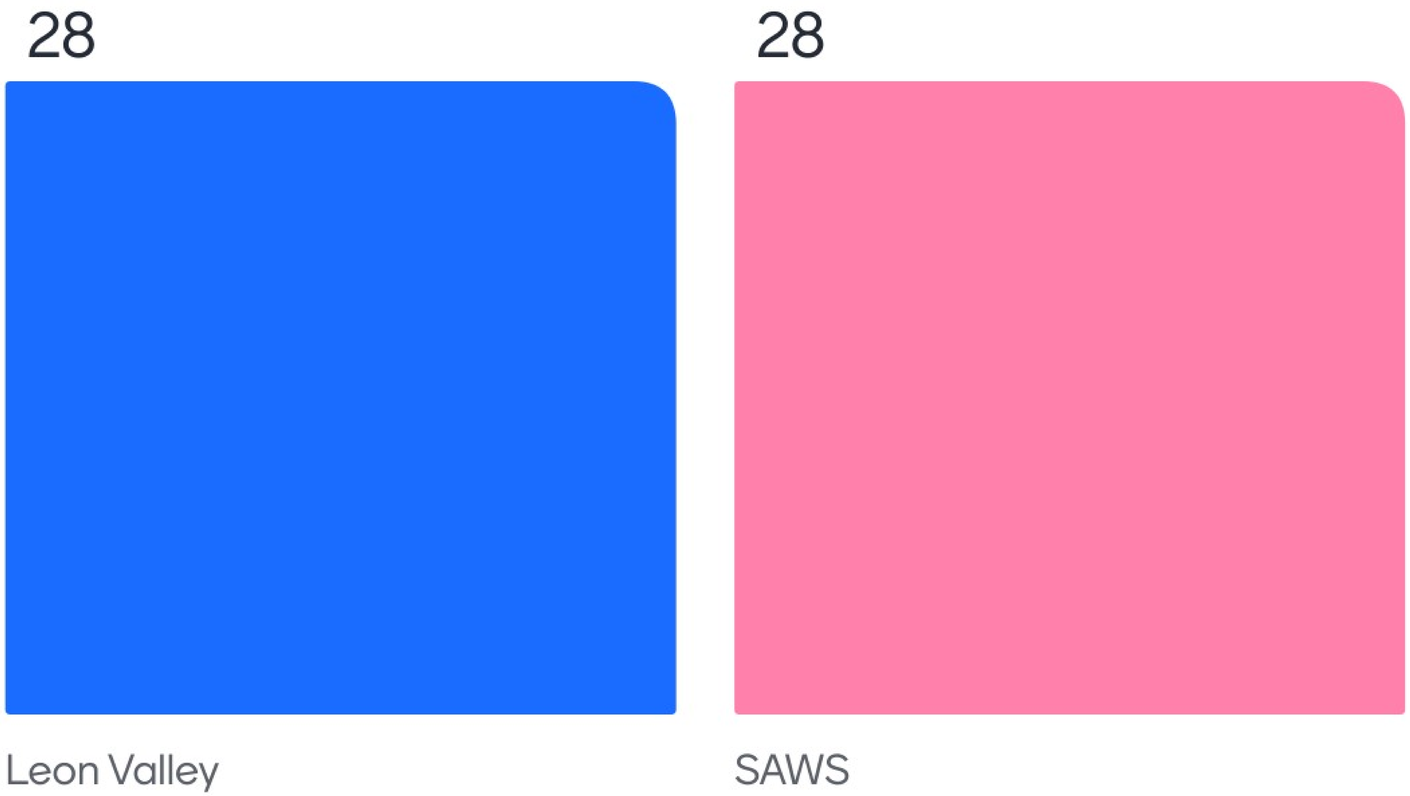
Mentimeter

Who is your water provider?



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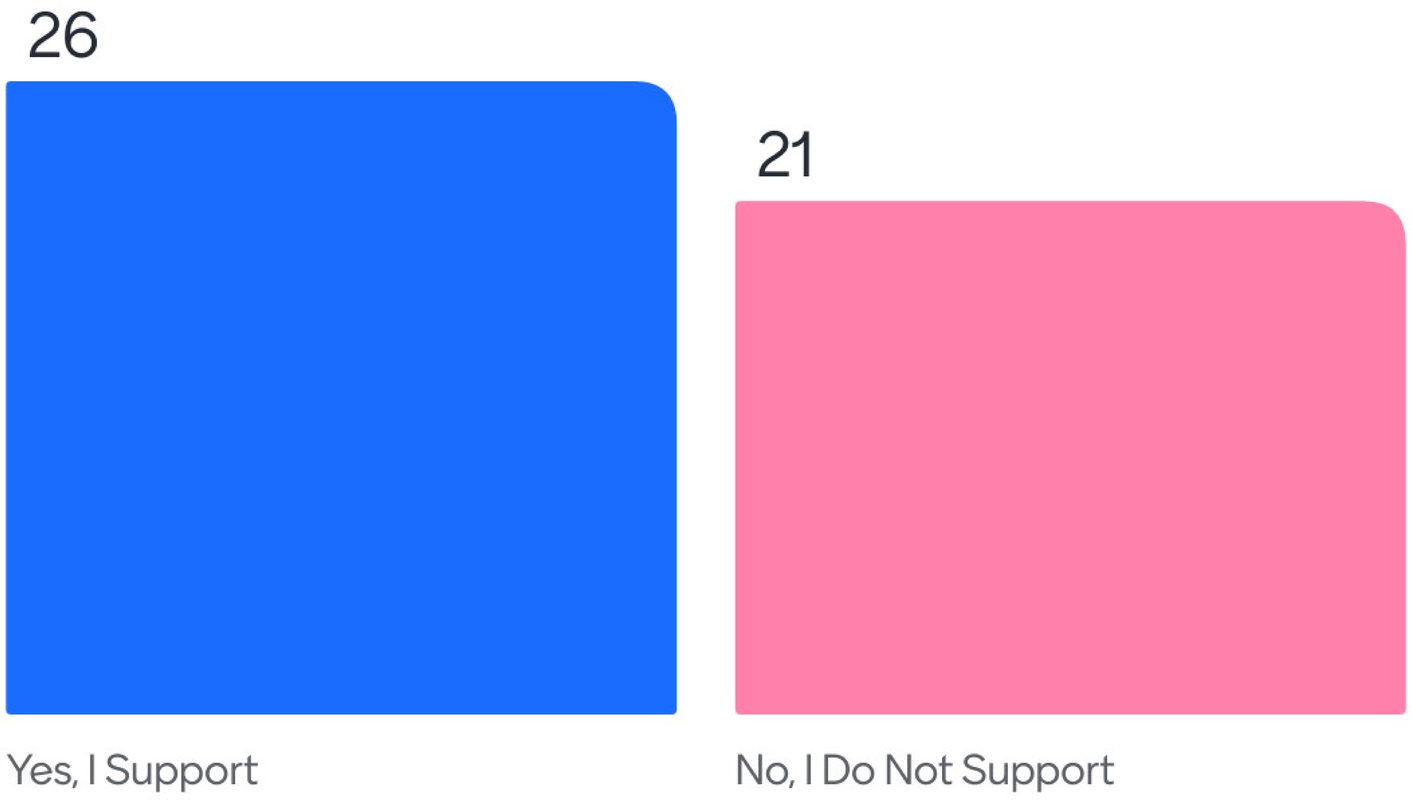
Mentimeter

Do you support maintaining the current water rate tiers with an annual 2% fee increase over the next five years?



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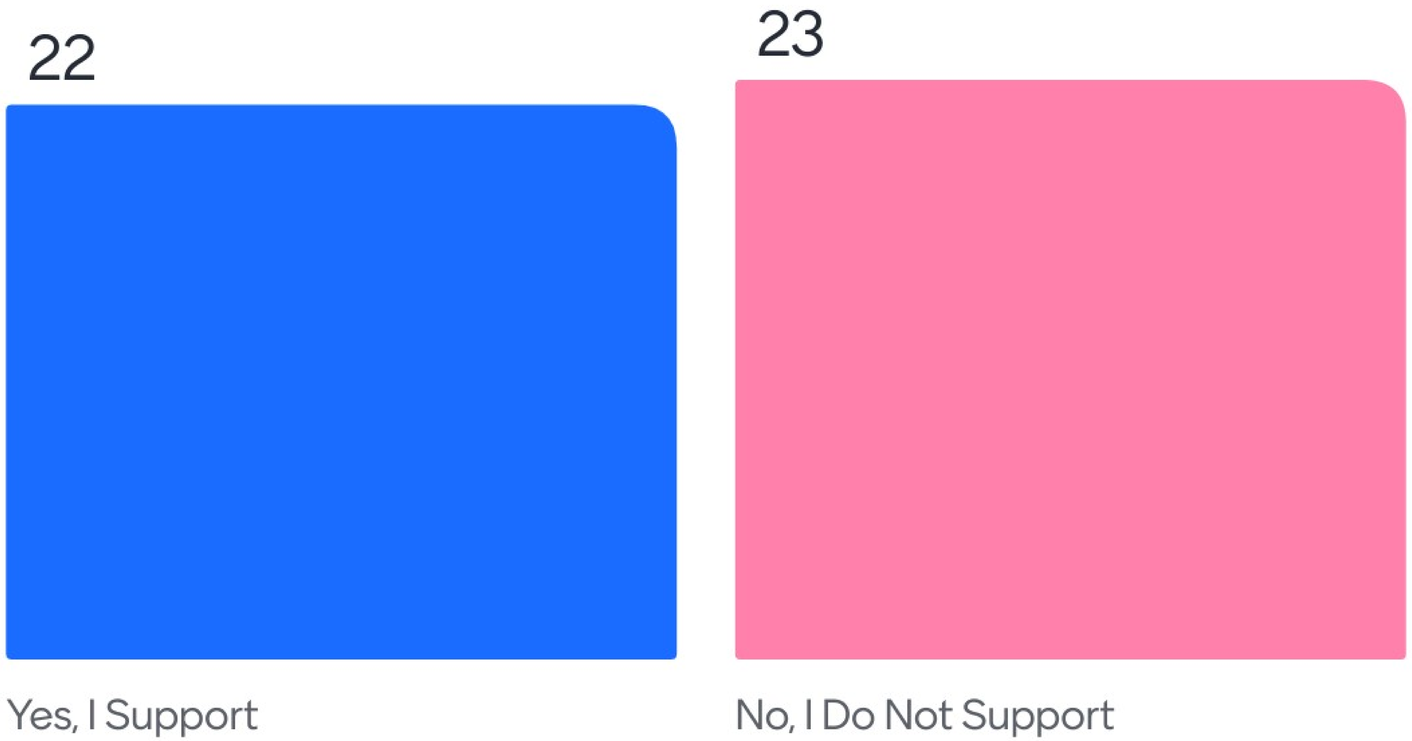
Do you support adopting the SAWS water rate tiers while

adjusting percentages to maintain revenue, ultimately increasing collections by 2% per year over the next five years?



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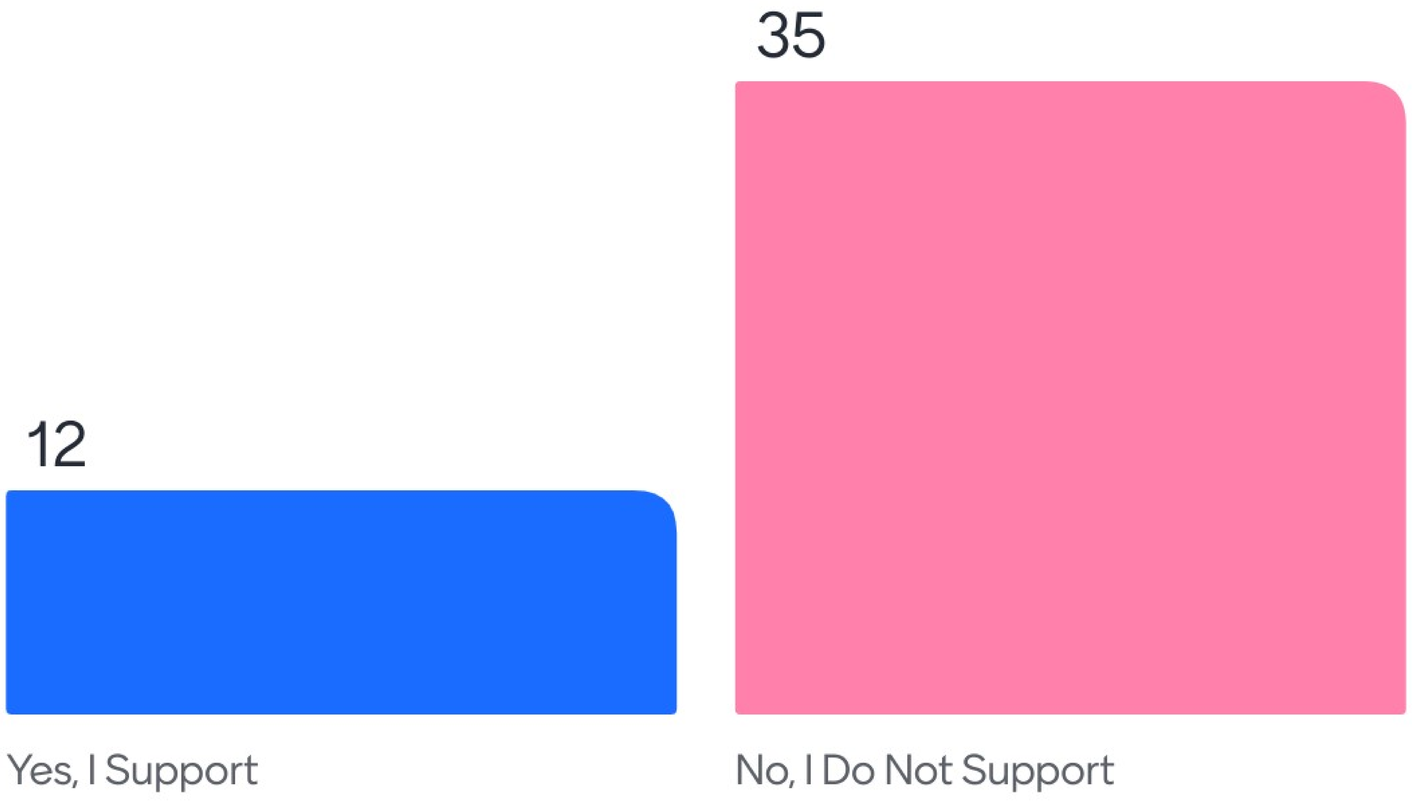
Mentimeter

Do you support adding a flat Capital Improvements Fee to the meter charge?



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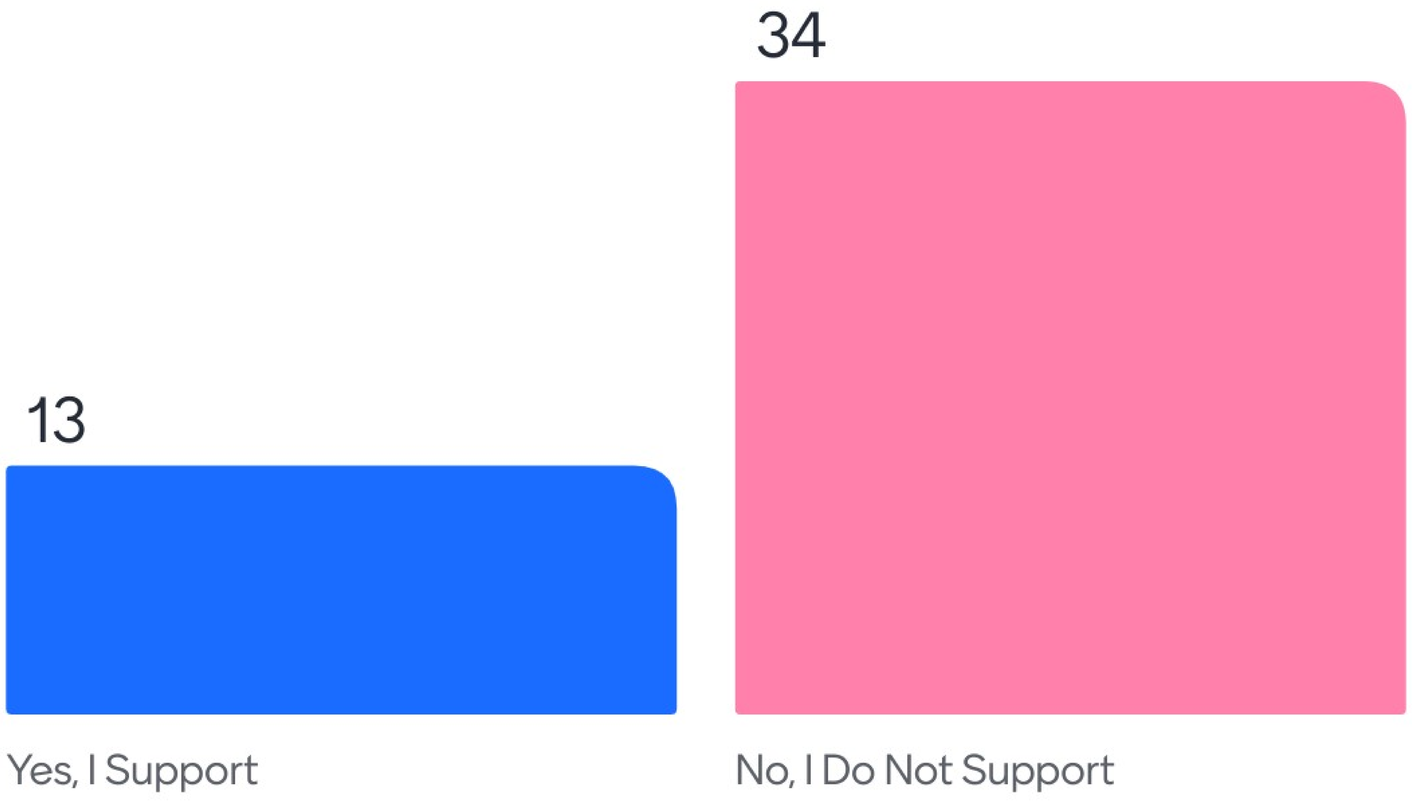
Mentimeter

Do you support adding a Capital Improvements Fee to the volumetric charge?



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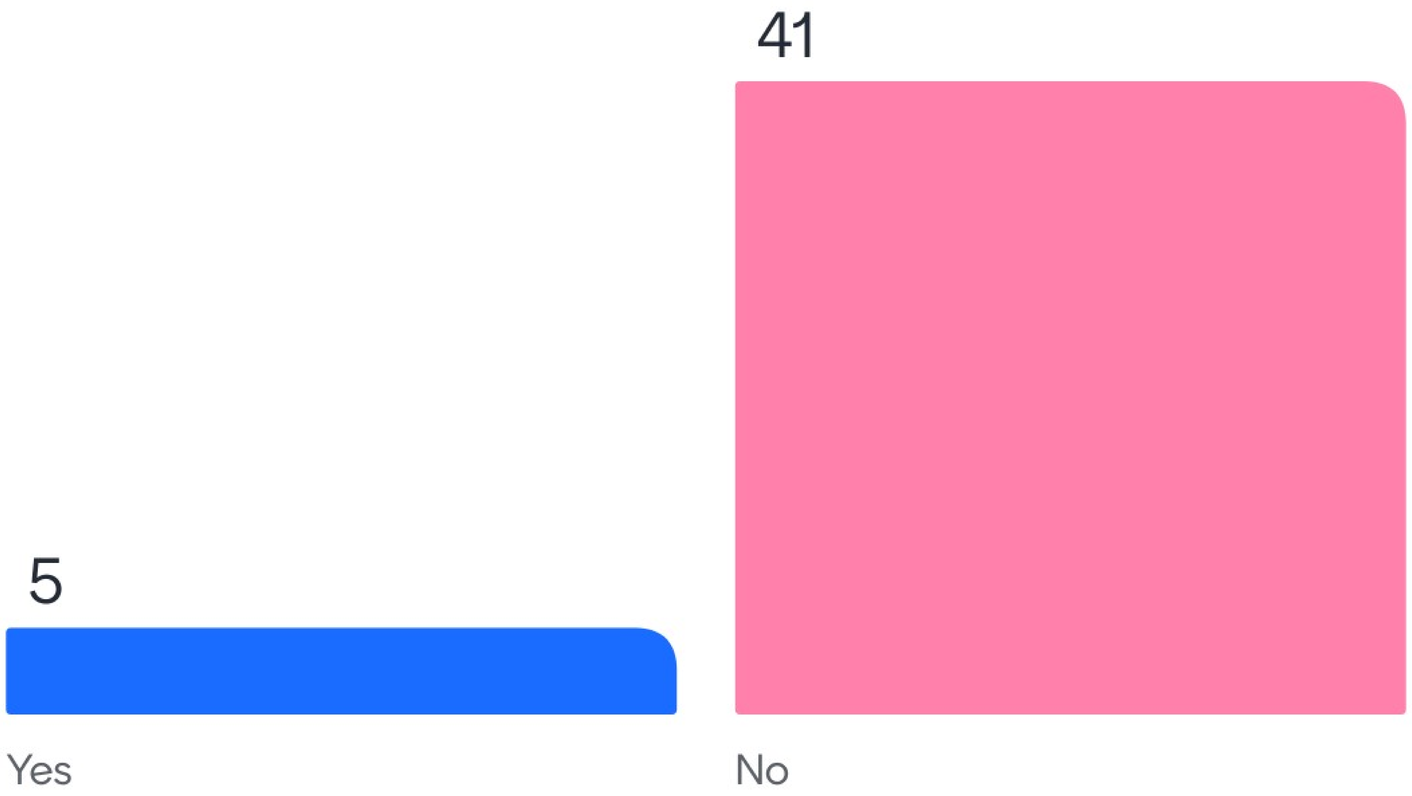
Mentimeter

Would you have supported a rate increase of 250% for the lowest water bills or a 60% increase for the average bill to fund these projects?



46

Mentimeter

If you do not agree with any rate increase, what is your suggestion for funding these repairs?

look for Federal grants under the Water Infrastructure & Environmental Protection:: National League of Cities and other gov Infrastructure grants

I agree with rate increases. I don't think people who use water wisely should be charged more (percentage) than people who were less wise.

I'm not sure where the budget for these improvements come from

I'm not sure where these funds come from.

I would need more info to answer

Small percent increase that is an equal percent for all, regardless of their average bill.

Budget for the repairs and grants

Learn to budget and grants

31

Mentimeter

If you do not agree with any rate increase, what is your suggestion for funding these repairs?

Donations & fundraising

Donations & fundraising

Donations & Fundraising

Donations & Fundraising

Donations & Fundraising

Donations & Fundraising

Donations & Fundraising

Donations & Fundraising

31

Mentimeter

If you do not agree with any rate increase, what is your suggestion for funding these repairs?

Donations & Fundraising

Donations & Fundraising

not too sure

unsure

unsure

unsure

unsure

na

31

Mentimeter

If you do not agree with any rate increase, what is your suggestion for funding these repairs?

na

na

na

not sure

NA

City pays

Increasing rates is never a good thing in the long term

Tax money we give lots of it back ,

31

If you do not agree with any rate increase, what is your suggestion for funding these repairs?

Provide a detailed breakdown of repairs, why they're needed and the pros and cons for each and then an associated cost for each. Then, from that, determining a pro rata amount to be discussed

See previous response

See previous response

Increase

Bond

Bond issue on ballot

We pay more for water than SAWS. So any increase is wasteful

Figure something out and stop issuing building permits.The traffic here is horrible

31

If you do not agree with any rate increase, what is your suggestion for funding these repairs?

No comment

No comment

I believe staff exaggerated the need and have given into irrational fears, possibly profiting themselves . Water systems are old everywhere, and replacement should be gradual and based on breaks.

The only areas that should be replaced are those that have experienced breaks over and over, not areas “just because the engineers say so”. Our staff doesn’t even have college degrees.

The engineers lying about the needs, the sales people water “consultants”, and staff all will make millions personally from these outrageous proposals. I don’t think they are necessary.

We already are suffering with high costs thanks to 4 years of having a president that was incompetent. We shouldn’t have to pay more because we have uneducated staff giving into fear mongering

Attrack more well known businesses to get more customers so we get more sales tax. We need entertainment venues shoe stores and clothing stores that we don't have & resturants open late over 4hrs.

Stop wasting funds on two pools.

31

If you do not agree with any rate increase, what is your suggestion for funding these repairs?

I'm not certain what the answer is.

Budget priority projects according to current funding

Increase rates over time

Comprehensive information provided to all users prior to a rate increase

A singular voice and cooperation with other city governments to seek greater funding from the state. The state funds that are already paid in taxes.

I agree just get it fixed

Fix it

250% is too high. Maybe 20%.

31

If you do not agree with any rate increase, what is your suggestion for funding these repairs?

Grants

Grants

work with saws

Bond and grants

Securing grants for improvements

Maybe an annual assessment fee separate from increased water bills.

31

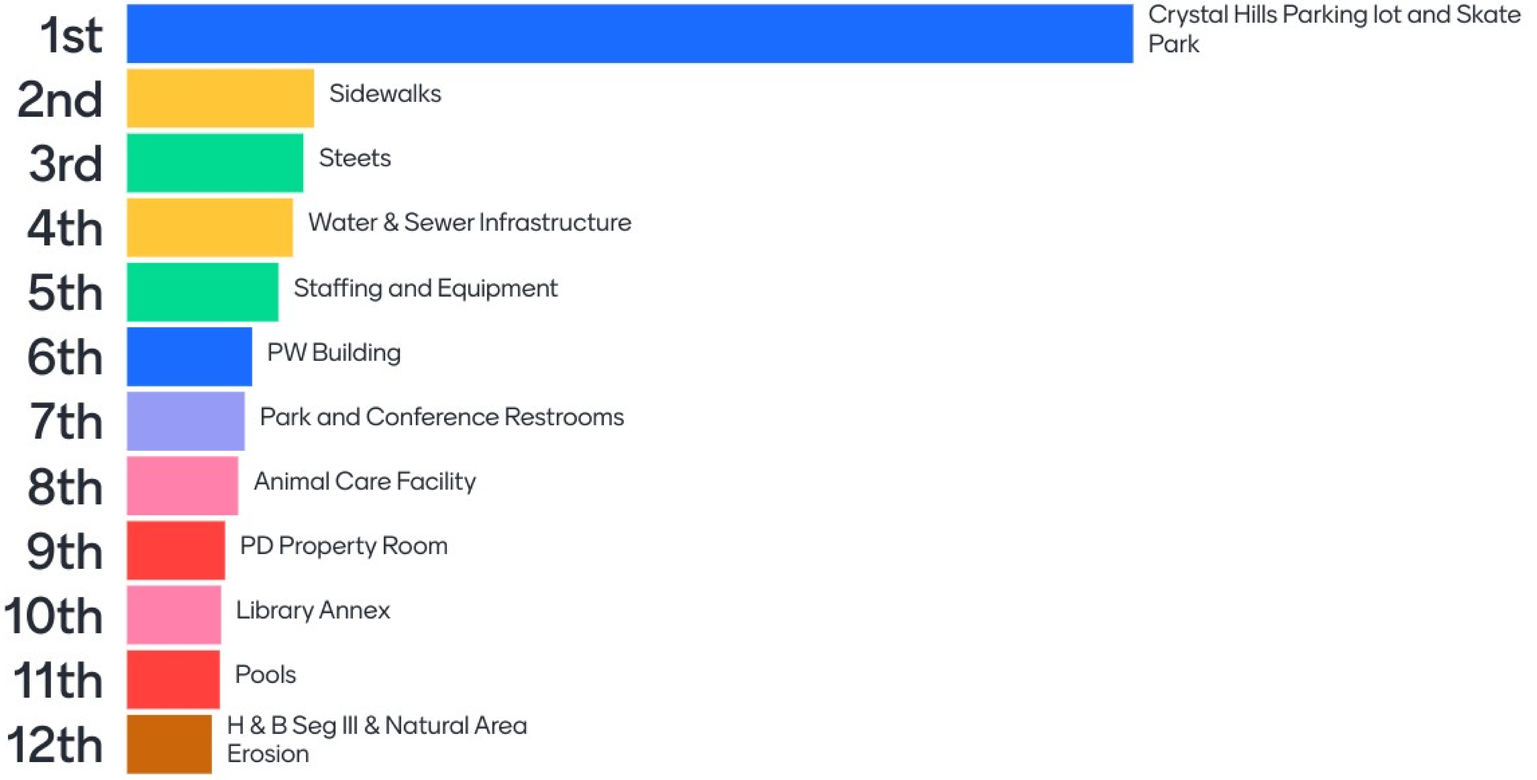
Mentimeter

Prioritizing

3

Mentimeter

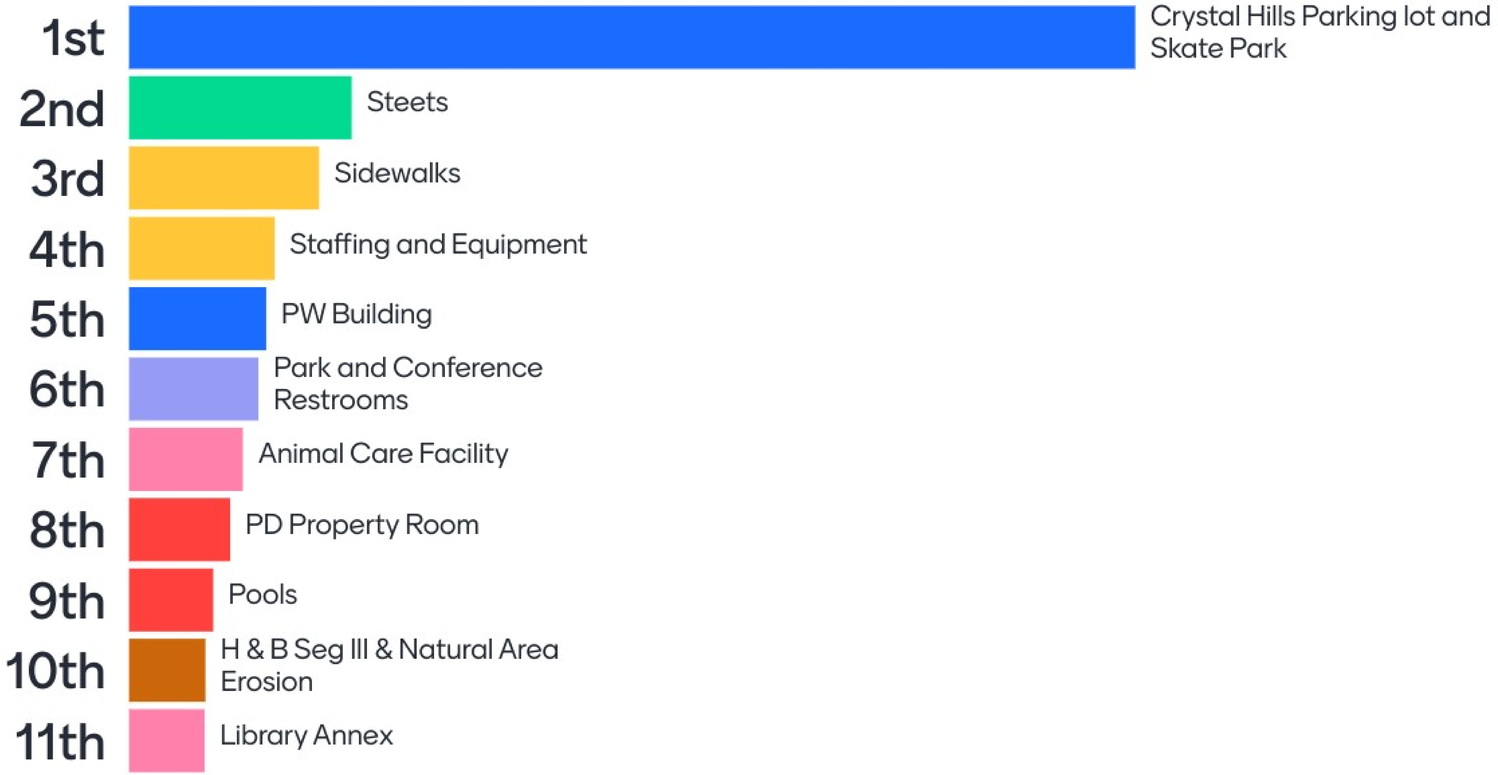
Prioritize the Following



157

Mentimeter

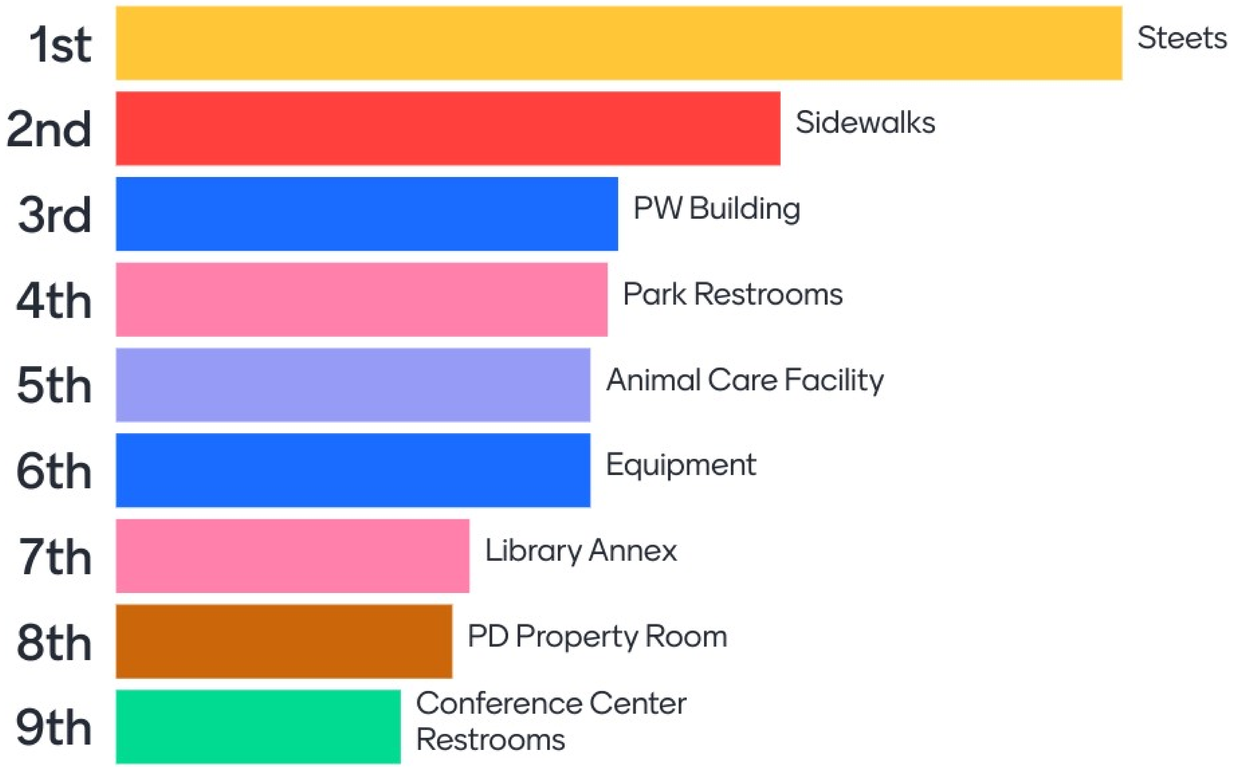
Prioritize the Following Without Water & Sewer Infrastructure



158

Mentimeter

Prioritize the Following City Infrastructure



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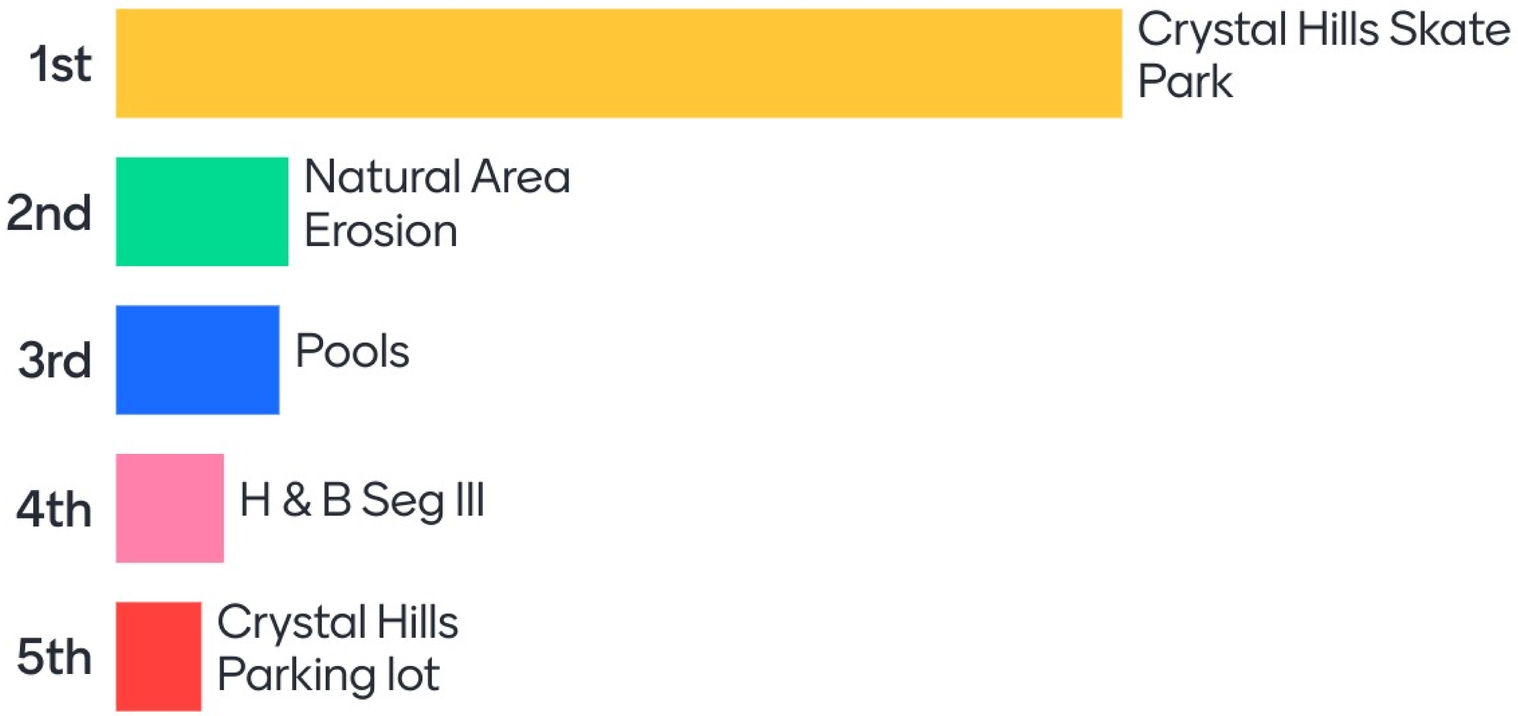
Mentimeter

Prioritize the Following Quality of Life



153

Are there any projects that you do not see on this list that you would like to add?

Adding traffic light at Evers and Forest Way, address on-going flooding on Evers at Rimkus Park

We have many dead treas (ash and live oak.). They are a hazzard for pedestrians (sudden limb drop, and they are a fire hazzard. they need to be removed some way. Be creative.

no

no

Beautification

Dog park

Dog park

No

24

Are there any projects that you do not see on this list that you would like to add?

just the skatepark

No but I would really love to have a fun safe spot to enjoy skateboarding with out the worries or fear of being told to leave, build a skatepark:)))))))

Exploration of the idea of "What do we want LV to be known for?" A theme for our city. A concrete theme. Like "the city of lights" "land of opportunity" "A place to come to start up your business"

Tell citizens the back stories to abandoned places like the dental office on Seneca & Bandera.

Have regular debates or get to know your candidates well before election to city council.

When citizens say, "why didn't you come speak against X, e.g., the high-density homes added in LV, someone respond, the citizens did say no, the P&Z said no to variations, the council voted 3-2 yes.

Please add Skatepark to Leon valley

No

24

Are there any projects that you do not see on this list that you would like to add?

No

Animal Control to work closely with all the social media sites, rescues and San Antonio Animal Control, b sharing and posting all animals they catch with pictures and all info they have immediately.

put a light at the Trails at Leon Creek Apartments there are too many accidents and near accidents every morning between 7:30-9am and afternoon 3-78pm

Dog park. This has always been voiced at meetings and we are ignored by mayor Riley cause she doesn't have dogs or like dogs she only cares about herself and the onion house

How about making sure our police officers are staffed well to frequently drive in our neighborhoods.

The property room price tag is INSANE and sounds like an insider pet project more than anything else. Who's making money off that expansion? I'm sorry the citizens of leon valley don't care about that

More police presence giving auto tickets for speeding and stop sign running could also increase revnue. We never see police out except when 3 cars are having lunch together.

No

24

Are there any projects that you do not see on this list that you would like to add?

No

Public Works buildings should be the one and only priority. That department's needs for appropriate accommodations has been left unaddressed for too long. The City of Leon Valley should be ashamed.

New facility built for Public Works

Water and Sewer is priority. Dog park was promised years ago and is no longer mentioned and is a large improvement to quality of life.

Dog park

dog park

Relocation to opposite side of the street the payment drop box located at city hall

Move payment drop box located on the street in front of city hall to opposite side of the street

24

Mentimeter

Are there any projects that you do not see on this list that you would like to add?

Public Art

Fund and enforce code compliance

Better option for dealing with strays. More emphasis and assistance with tnr

Public pickleball courts at park

24

Mentimeter

Goals and Objectives

1/24/2025

LEON VALLEY
DEEP ROOTS. BIG IDEAS.

1

Mentimeter

Background

- 2-24-2024 : The Council collectively agreed to revise the mission and vision statement
- 3-5-2024: The Council adopted a new Mission and Vision Statement
- 3-19-2024: The Mayor requested an amendment to the Mission Statement
  - The Council agreed to the amendment
- 8-6-24 – council-manager retreat: the council requested the goals and objectives be placed as a Town Hall Meeting Discussion Item

LEONVALLEY

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Mission & Vision

- Mission
  - The City of Leon Valley is committed to protecting the quality of life, safety, and liberty for all its citizens while prioritizing fiscal responsibility, resiliency, sustainability, and economic development
- Vision
  - The City of Leon Valley strives to foster a community that is resilient to challenges, sustainable for future generations, and economically dynamic, ensuring a prosperous and harmonious future for all

Approved March 5, 2024

LEONVALLEY

Mentimeter

Process

- The council started to review the City's Goals and Objectives and found the amount of information to be too cumbersome to handle during a council meeting
- The Council requested that the staff produce some Goals and Objectives and we would ask the citizens
- The directors were asked to provide up to 5 goals with 3 to five objectives to accomplish that goal.
- Your job today
  - You can pick a few of the goals from each departments or no goals from any of the departments
  - You can delete
  - You can amend
  - You can make new ones
- We will go through the ones we have first and at the end, you can add whatever you would like
- Remember that some of the goals may just be good goals for the department to have but may not need to be an actual goal for the community
- Lastly, this is not concrete if we as a community need to continue to work through these, we can set up another workshop

LEONVALLEY

1

Mentimeter

Police Department

Goal 1: Reduction of Crime

Reduction of crime by implementing initiatives and strategies to decrease crime rates in the community.

- Implement predictive policing models to deploy resources based on crime data analysis.
- Further develop community watch programs to encourage residents to report suspicious behavior.
- Educate community regarding access for anonymous crime reporting and safety tips.
- Increase visibility of patrol cars in high-crime areas to deter criminal activity.

Goal 2: Improve Community Policing Efforts

Improve community policing efforts by strengthening community relationships. This will be accomplished through proactive engagement, outreach programs, and partnerships with local organizations.

- Establish channels for open dialogue with residents (Neighborhood officers).
- Partner with local businesses and organizations for joint community safety initiatives.
- Assist in organizing neighborhood events like block parties and safety fairs to build relationships.

Goal 3: Enhancement of Officer Development and Training

Enhancement of officer development and training by providing ongoing training and professional development opportunities for officers to ensure they are equipped with necessary skills and knowledge.

- Provide ongoing training in advanced policing techniques and legal updates.
- Implement leadership development training for officers to prepare for higher responsibilities.
- Offer specialized training in areas impacting our citizens.
- Create a mentoring program for new recruits to ensure proper guidance and support

Goal 4: Efficient Resource Allocation

Efficient resource allocation by optimizing personnel and resources to identify the high-priority issues to address them effectively and efficiently.

- Use data to identify high-priority issues and allocate resources accordingly.
- Implement a shift management system to optimize personnel deployment based on demand.
- Conduct regular reviews of resource utilization to identify areas for improvement.

1

Police Department

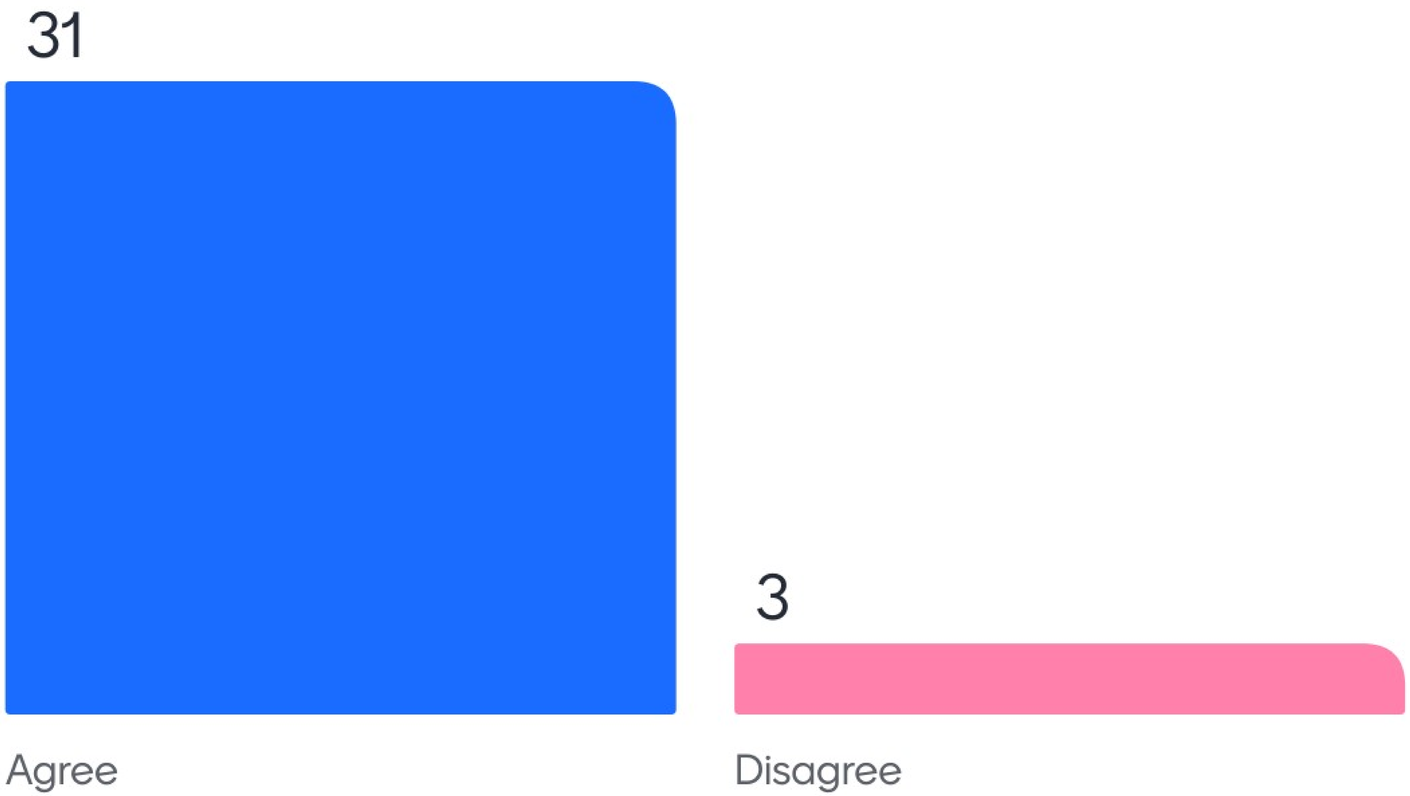
Goal 5: Fiscal Responsibility

Fiscal responsibility is necessary to efficiently manage available resources while seeking opportunities for cost-saving measures without compromising public safety through available grants.

- Apply for grants to fund equipment, training, and community programs without burdening local budgets.
- Conduct regular financial audits to identify cost-saving opportunities.
- Negotiate bulk purchasing agreements for equipment and supplies to save costs.

Mentimeter

Do you agree with having Goal 1 and the Objectives as an overall city goal?



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- Further develop community watch programs to encourage residents to report suspicious behavior.
- Educate community regarding access for anonymous crime reporting and safety tips.
- Increase visibility of patrol cars in high-crime areas to deter criminal activity.

1

34

Is there anything you would like to add, delete, or amend to Goal 1?

no

Patrol cars in all areas to maintain low crime and decrease crime. (Not just patrol cars in high crime areas.)

No

no

I want to add a a skatepark

Less police, more community programs to keep neighborhoods safe

NA

No

3

17

Is there anything you would like to add, delete, or amend to Goal 1?

More police catching people that run red lights, blowing through stopsigns, and speeding in residential areas

Accessibility to police. More user friendly and up to date. I don't always have a pen with me to write down forwarding numbers in an emergency. Makes it time consuming.

Notification of Changes made in contact info. Should be red flagged of new and kept up to date . You have to scroll to find new. Not good in emergencys.

Excellent

Stop speeders and stop sign runners and give them fines.

Too cumbersome to read on a computer

Too cumbersome to read on a computer

No

3

17

Is there anything you would like to add, delete, or amend to Goal 1?

increased neighborhood presence

Code compliance needs to be enforced. Trashy city leads to many problems.

Nerd to do better job of handling homeless. Begging in front of stores and being followed in stores is ridiculous.

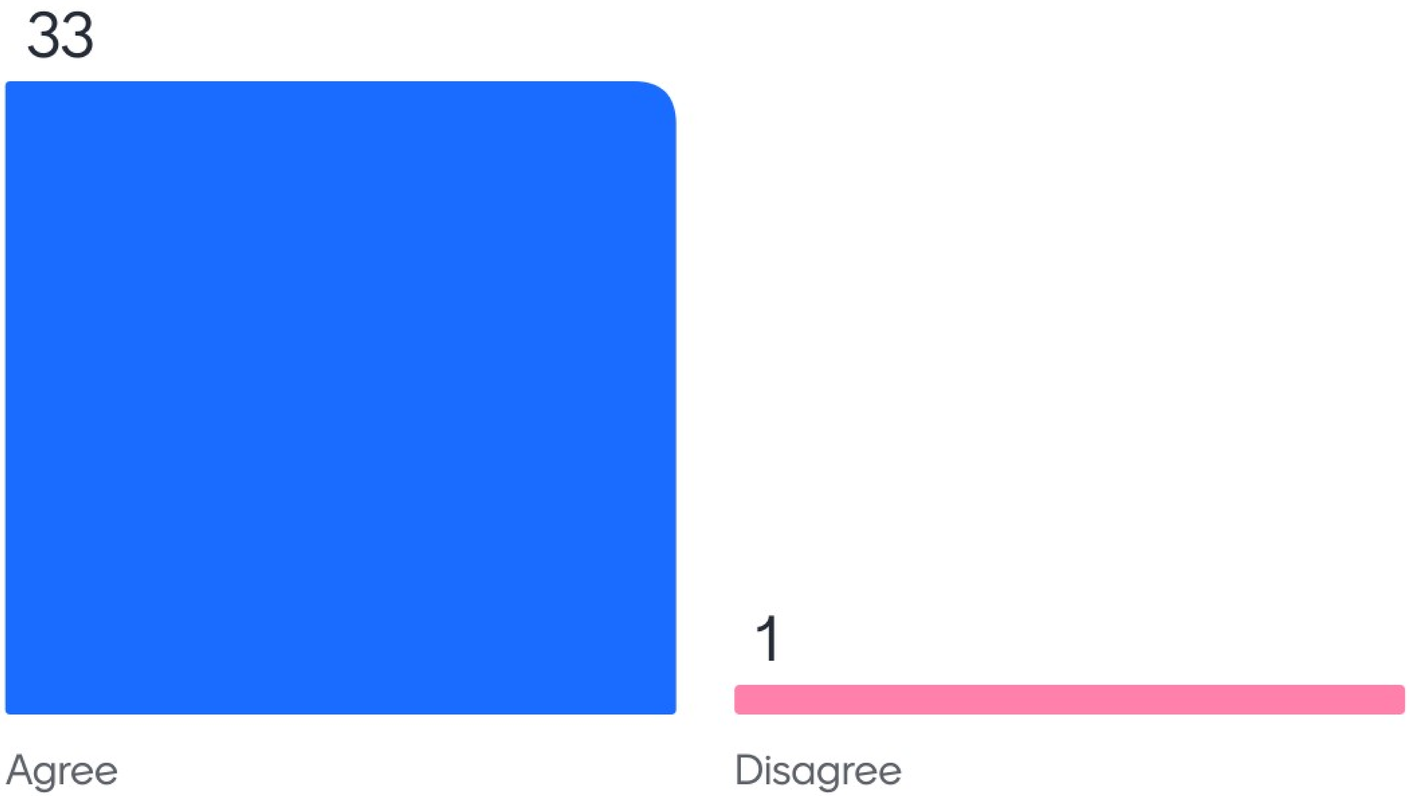
no

3

17

Mentimeter

Do you agree with having Goal 2 and the Objectives as an overall city goal?



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- Establish channels for open dialogue with residents (Neighborhood officers).
- Partner with local businesses and organizations for joint community safety initiatives.
- Assist in organizing neighborhood events like block parties and safety fairs to build relationships.

34

Is there anything you would like to add, delete, or amend to Goal 2?

no

No

Would love to have block party's so that neighbors can get know each other.

no

Make known the officers for each area for easy connecting during celebrations and problems in the neighborhoods.

Make easy access to assistance when lights on Bandera Road are not working, e.g., all the left turn lights were not working the other morning as I drove east towards Helotes. I didn't know who to call

Having the officers during their patrol, upon seeing residents outside of their homes, stop and introduce themselves, ask if there is anything on their mind that might be of interest to the police

Good

1

12

Is there anything you would like to add, delete, or amend to Goal 2?

Sure

No

Too cumbersome to read on a computer

Too cumbersome to read on a computer

No

No

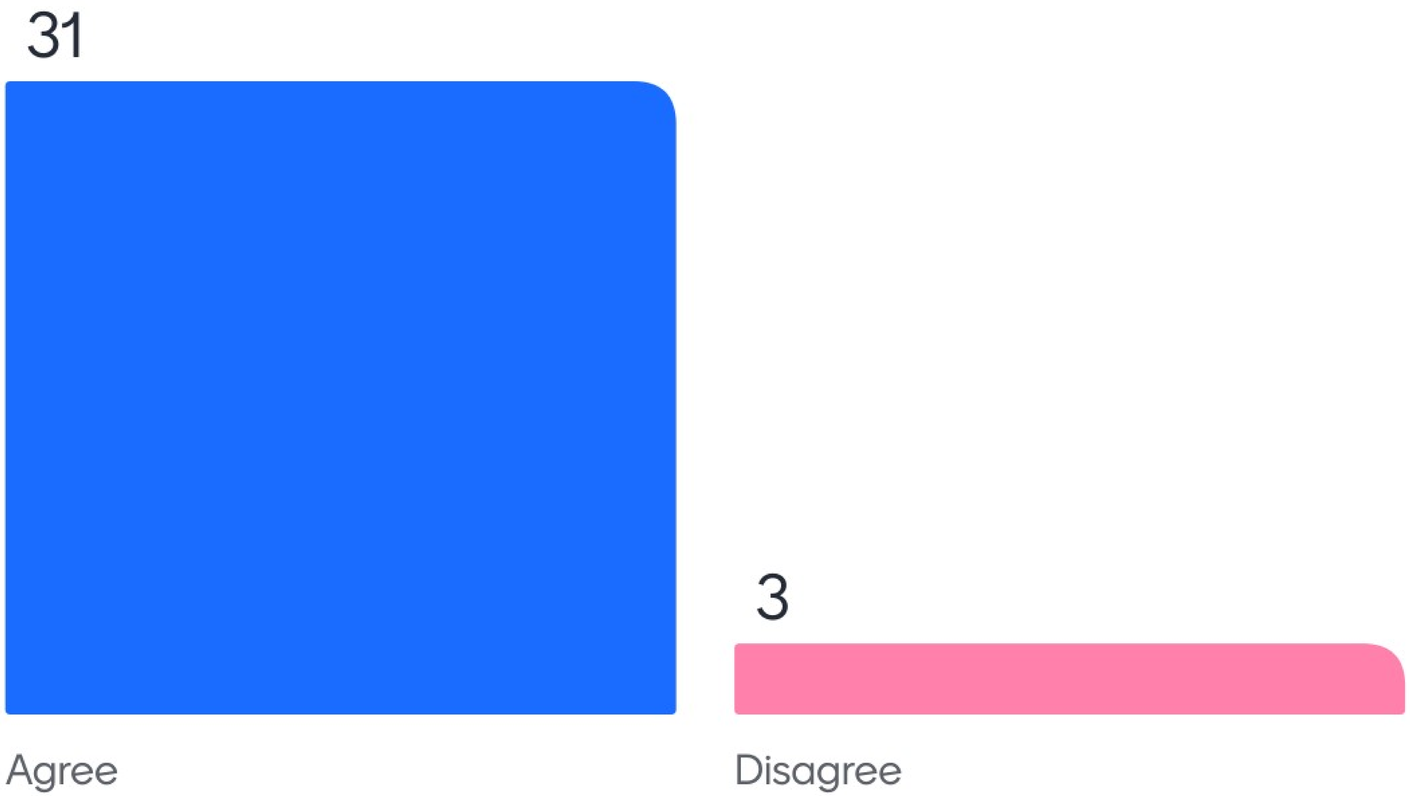
no

1

12

Mentimeter

Do you agree with having Goal 3 and the Objectives as an overall city goal?



Goal 3: Enhancement of Officer Development and Training

Enhancement of officer development and training by providing ongoing training and professional development opportunities for officers to ensure they are equipped with necessary skills and knowledge.

- Provide ongoing training in advanced policing techniques and legal updates.
- Implement leadership development training for officers to prepare for higher responsibilities.
- Offer specialized training in areas impacting our citizens.
- Create a mentoring program for new recruits to ensure proper guidance and support

34

Mentimeter

Is there anything you would like to add, delete, or amend to Goal 3?

How do you measure, and quantify the achievement of each of the items related to Goal 3?

officers need to be trained to not be bullies. I know of several instance when an officer went in with an attitude and bullied before they found out details

No

no

NA

no

Goood

No

2

11

Is there anything you would like to add, delete, or amend to Goal 3?

Too cumbersome to read on a computer

No

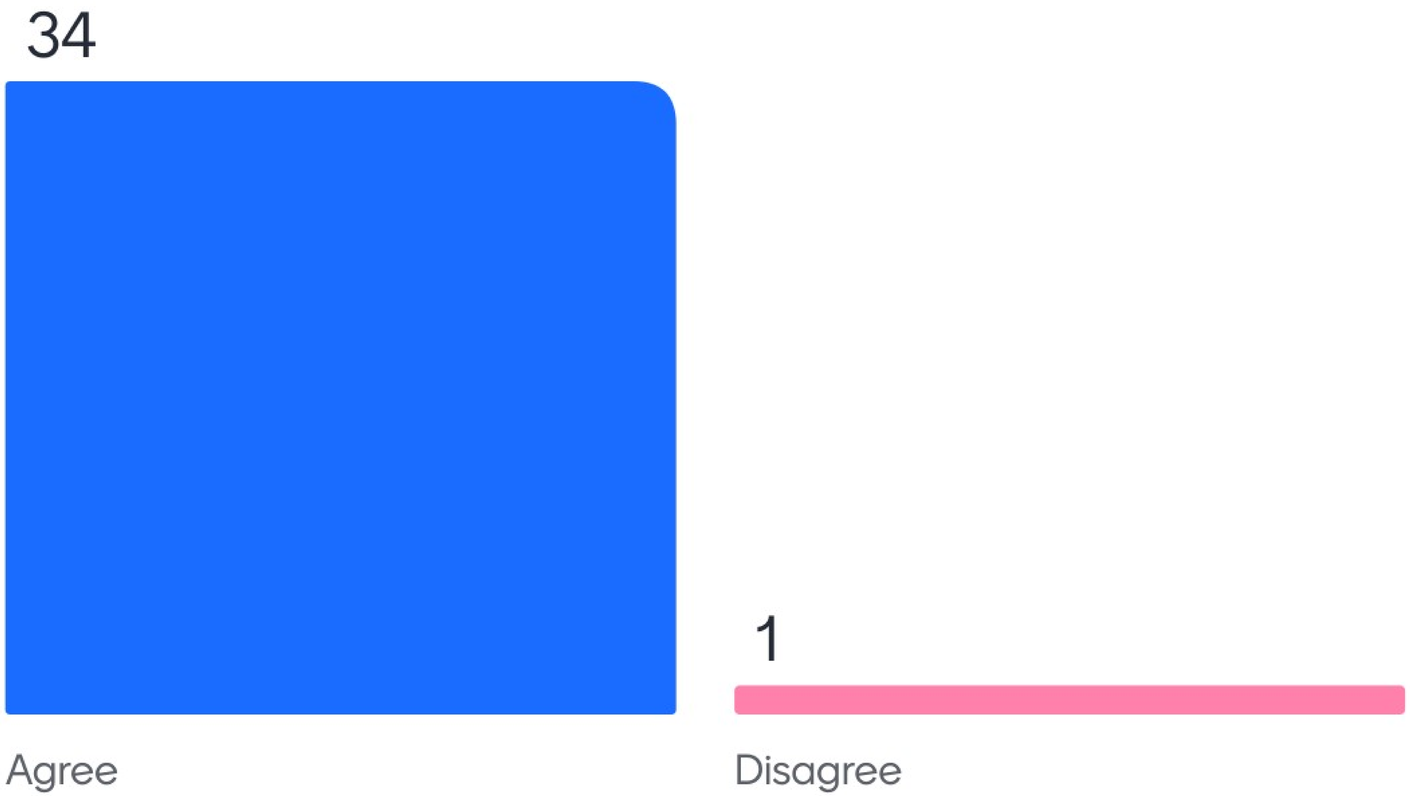
no

2

11

Mentimeter

Do you agree with having Goal 4 and the objectives as an overall city goal?



Goal 4: Efficient Resource Allocation

Efficient resource allocation by optimizing personnel and resources to identify the high-priority issues to address them effectively and efficiently.

- Use data to identify high-priority issues and allocate resources accordingly.
- Implement a shift management system to optimize personnel deployment based on demand.
- Conduct regular reviews of resource utilization to identify areas for improvement.

1 35

Is there anything you would like to add, delete, or amend to Goal 4?

What is the citizen's involvement or input in achieving Goal 4?

no

No

no

Pay a competitive salary with benefits.

I think the shifts should be evenly distributed so as to further ensure the residents knowing more of the police force on a more personal level for the different tunes of the day and night.

Kinda in the weeds for a citizen input session tbh

No

12

Is there anything you would like to add, delete, or amend to Goal 4?

Too cumbersome to read on a computer

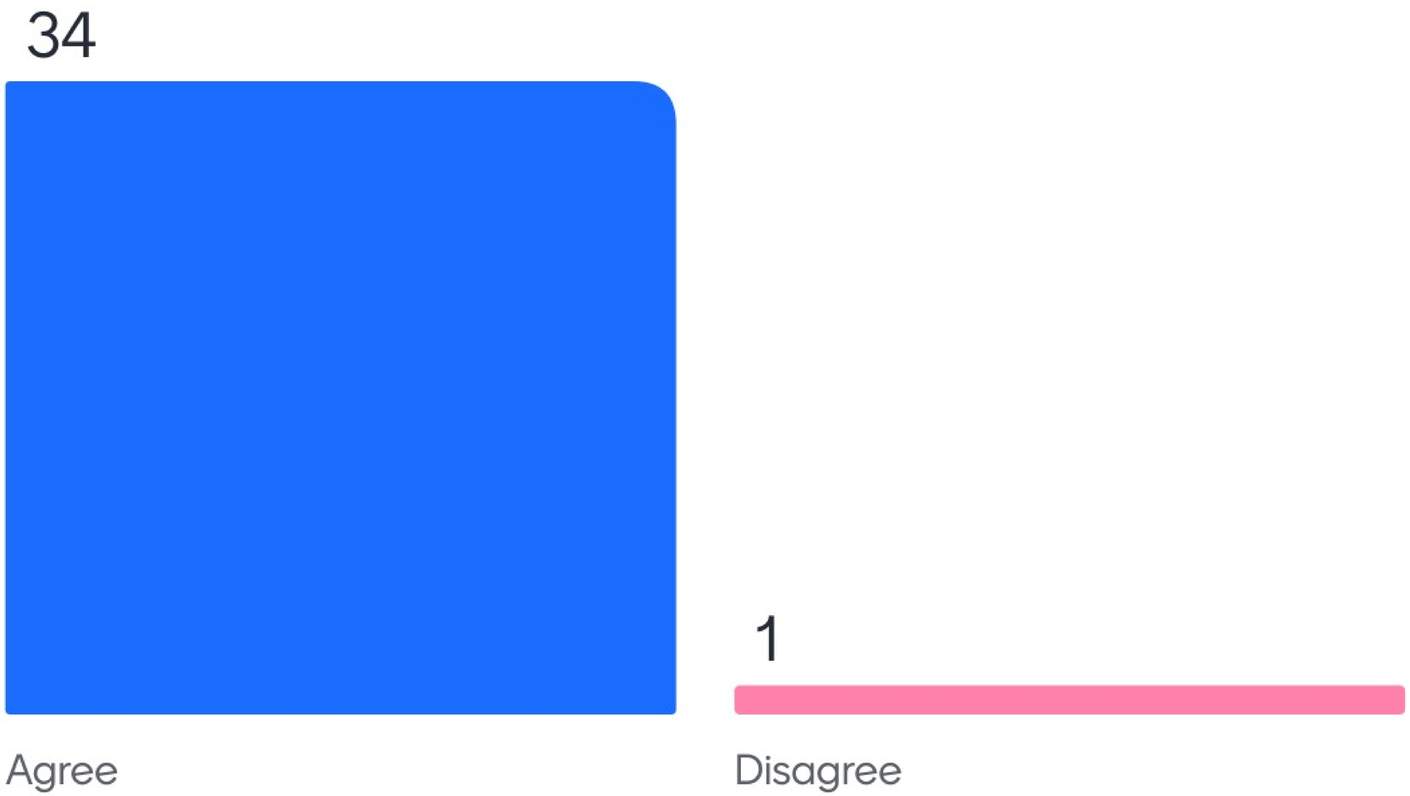
No

What can be done to mitigate high call areas such as short term rental hotels? More dea intervention. Make them hire security

no

12

Do you agree with having Goal 5 and the objectives as an overall city goal?



Goal 5: Fiscal Responsibility

Fiscal responsibility is necessary to efficiently manage available resources while seeking opportunities for cost-saving measures without compromising public safety through available grants.

- Apply for grants to fund equipment, training, and community programs without burdening local budgets.
- Conduct regular financial audits to identify cost-saving opportunities.
- Negotiate bulk purchasing agreements for equipment and supplies to save costs.

Is there anything you would like to add, delete, or amend to Goal 5?

no

No

no

I think it would be very beneficial for the youth of Leon valley and the SA skate community to have more safe spaces/training parks

NA

Perhaps send some officers to training for grants specifically. Often hiring Folks who are professional grant writers pay for themselves quickly

Too cumbersome to read on a computer

No

1

9

Mentimeter

Is there anything you would like to add, delete, or amend to Goal 5?

no

1

9

Fire Department

Goal 1: Promote a work environment that promotes the health, safety, and welfare of our employees.

- Provide the best possible safety and PPE equipment offered to our employees.
- Provide an environment that encourages each person to be part of the safety team.
- Develop a plan to encourage employee retention
  - Develop a pay plan with defined steps to better illustrate anticipated pay levels.
  - Develop an incentive to encourage advancement and additional certification.
  - Increase training dollars to allow for increased outside training and attendance of conferences and tradeshows.

Goal 2: Meet or exceed nationally accepted emergency response times.

- Improve the time tracking and separation of time by BCSO.
- Increase the current minimum staffing level to allow for dedicated positions on vehicles and no more switching based on call types.
- Improve building maintenance to ensure our overhead doors operate properly at all times.

Goal 3: Preparing to meet the needs of a growing city.

- Obtain proper staffing to meet the needs
  - By evaluating call volume #annumally
  - # of OT hours in relation to staffing
  - Unit hour utilization
- Increasing the number of hours in training.
- Properly maintain equipment and follow the national standards for apparatus replacement

Goal 4: Develop an outreach program that informs and educates the community.

- Develop a better social media presence and social interactions.
  - Dedicate a person in the FD to be responsible for social media and compensate them accordingly.
- Use data to identify high-priority issues and allocate resources accordingly.
- Develop new ways to reach younger people and raise their interest in the fire service and provide opportunities for interactions at the LVFD.
- Through Bexar County, revive the CERT Program
- Continue to provide smoke detector checks, school fire prevention week, box fan drive

Mentimeter

Fire Department

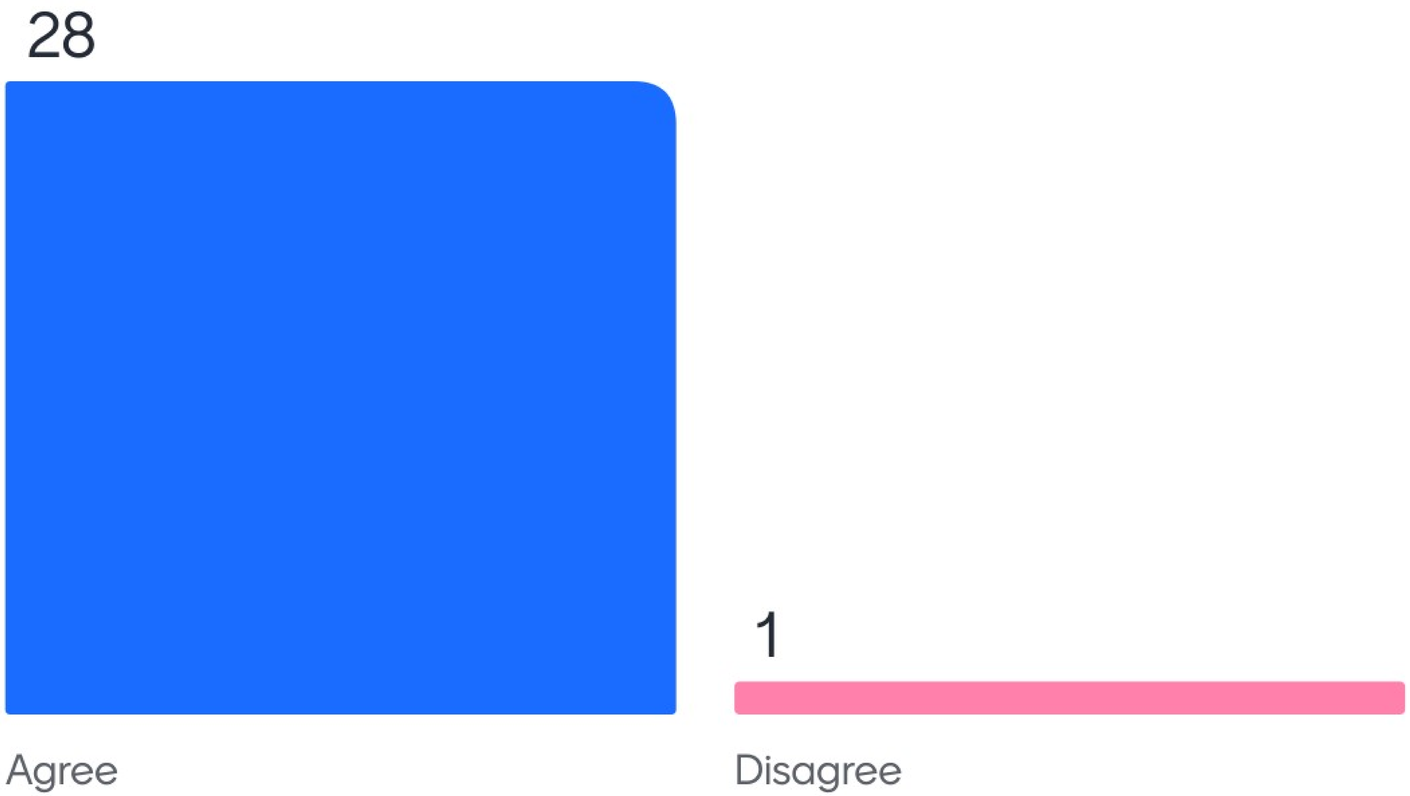
Goal 5: Improve fire prevention within our residences and businesses.

- Amend and update the IFC and local amendments.
- Increasing communications with businesses on what is required for fire safety. Holding Fire Extinguisher training
- Increase communication with our in-home care providers concerning fire safety and code compliance.
- Increase communication and code requirements with permitting.

1

Mentimeter

Do you agree with having Goal 1 and the Objectives as an overall city goal?



Goal 1: Promote a work environment that promotes the health, safety, and welfare of our employees.

- Provide the best possible safety and PPE equipment offered to our employees.
- Provide an environment that encourages each person to be part of the safety team.
- Develop a plan to encourage employee retention
  - Develop a pay plan with defined steps to better illustrate anticipated pay levels.
  - Develop an incentive to encourage advancement and additional certification.
  - Increase training dollars to allow for increased outside training and attendance of conferences and tradeshows.

29

Is there anything you would like to add, delete, or amend to Goal 1?

How do you measure that the 'culture' of the fire dept to encourage professional atmosphere is achieved? How do you define 'culture' and can it be measured?

no

No

No

no

Use the nominal group process to identify the top goals per budgetary year.

Ummmthe fist goal is to care about staff?! How misguided is the fire department leadership? Government goals should be about the citizens and community, not about staff.

Seriously, the fire chief should be embarrassed this is the first goal. These things are a given in ANY company or department - care about your employees. This shouldn't be a goal but A given

9

Is there anything you would like to add, delete, or amend to Goal 1?

Seems like there may be too much woke DEI bullshit in the fire dept that needs to be cleaned up so they care about citizens

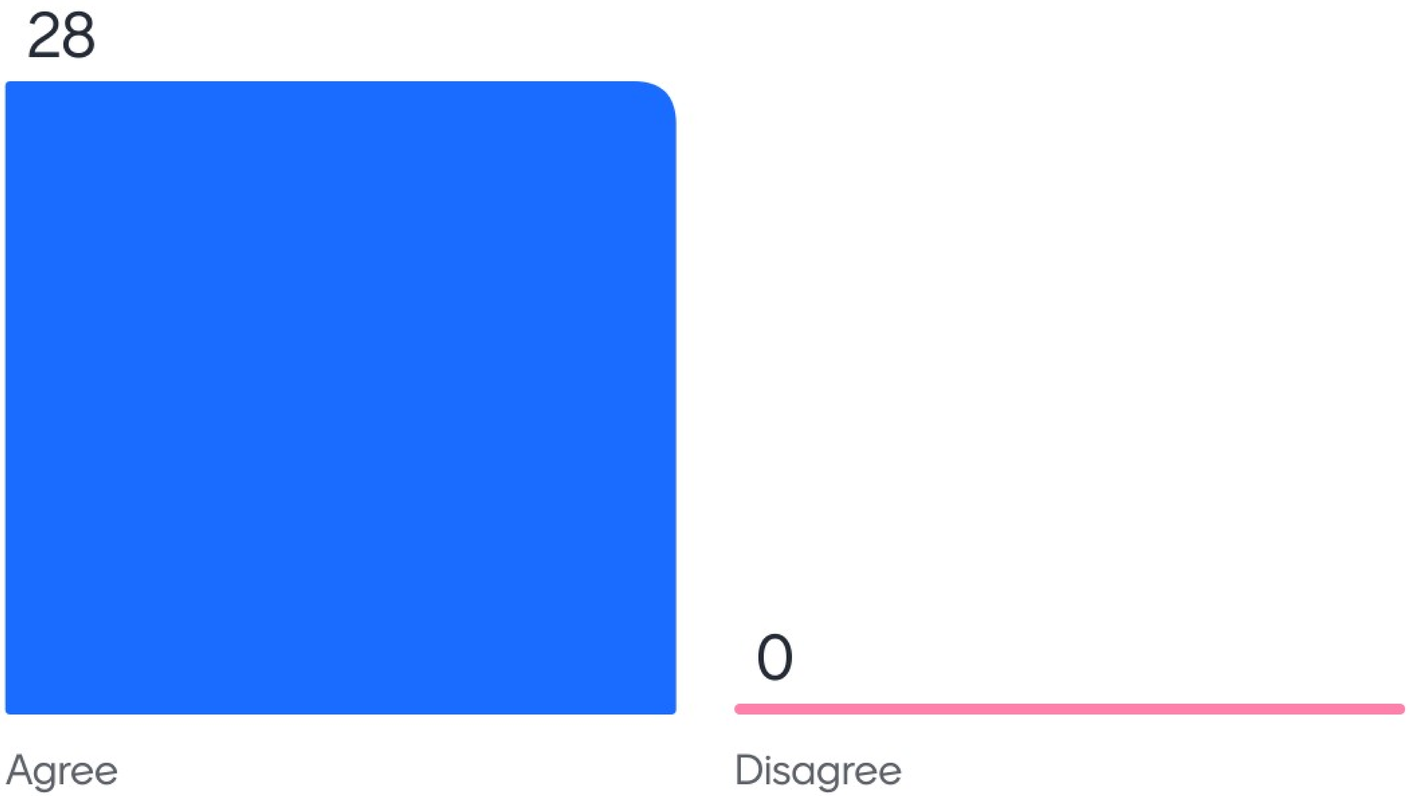
Too cumbersome to read on a computer

No

9

Mentimeter

Do you agree with having Goal 2 and the Objectives as an overall city goal?



Goal 2: Meet or exceed nationally accepted emergency response times.

- Improve the time tracking and separation of time by BCSO.
- Increase the current minimum staffing level to allow for dedicated positions on vehicles and no more switching based on call types.
- Improve building maintenance to ensure our overhead doors operate properly at all times.

28

Is there anything you would like to add, delete, or amend to Goal 2?

no

No

No

no

NA

Great, at least this goal doesn't seem complete wack like the first one

Too cumbersome to read on a computer

No

7

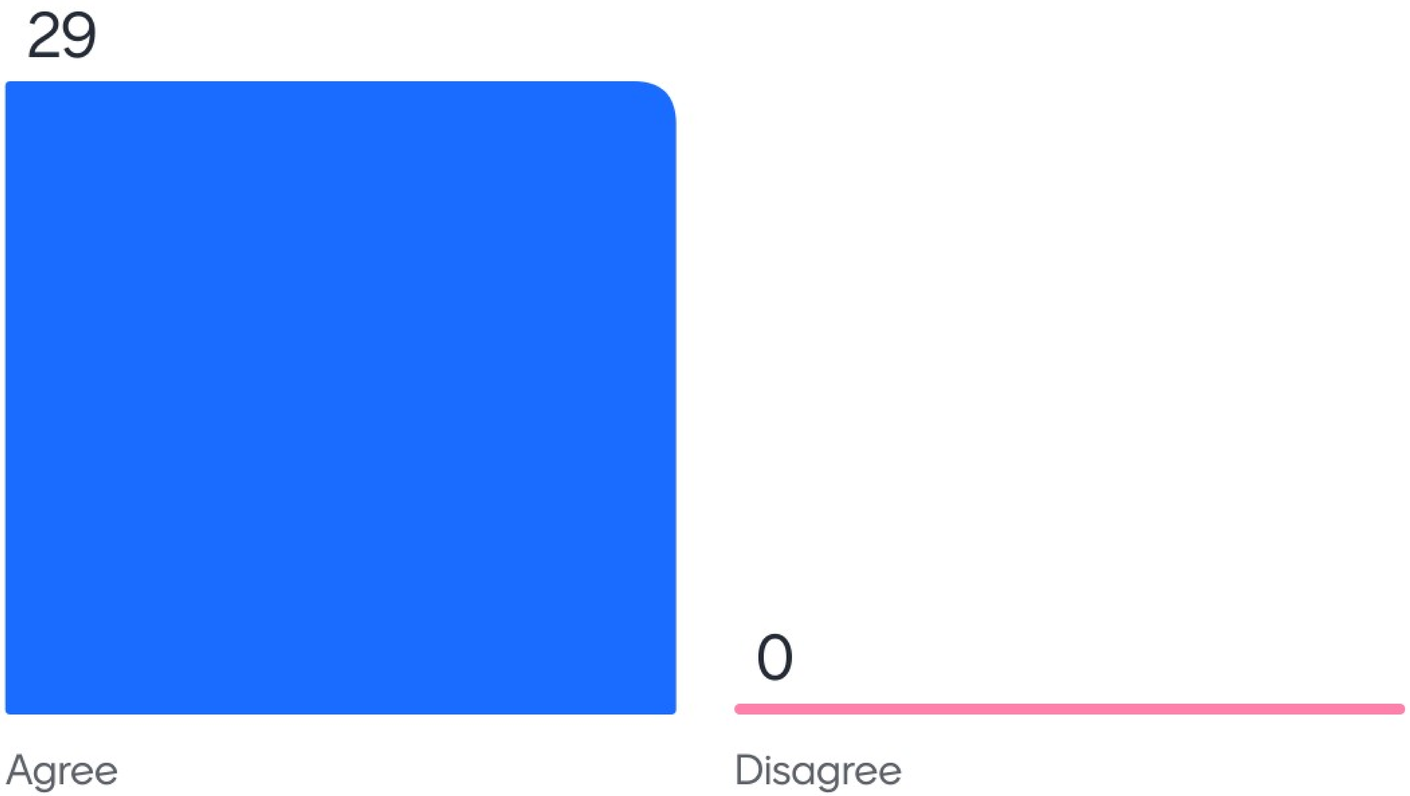
Is there anything you would like to add, delete, or amend to Goal 2?

No

7

Mentimeter

Do you agree with having Goal 3 and the Objectives as an overall city goal?



Goal 3: Preparing to meet the needs of a growing city.

- Obtain proper staffing to meet the needs
  - By evaluating call volume #annumally
  - # of OT hours in relation to staffing
  - Unit hour utilization
- Increasing the number of hours in training.
- Properly maintain equipment and follow the national standards for apparatus replacement

29

Mentimeter

Is there anything you would like to add, delete, or amend to Goal 3?

no

No

no

NA

Good

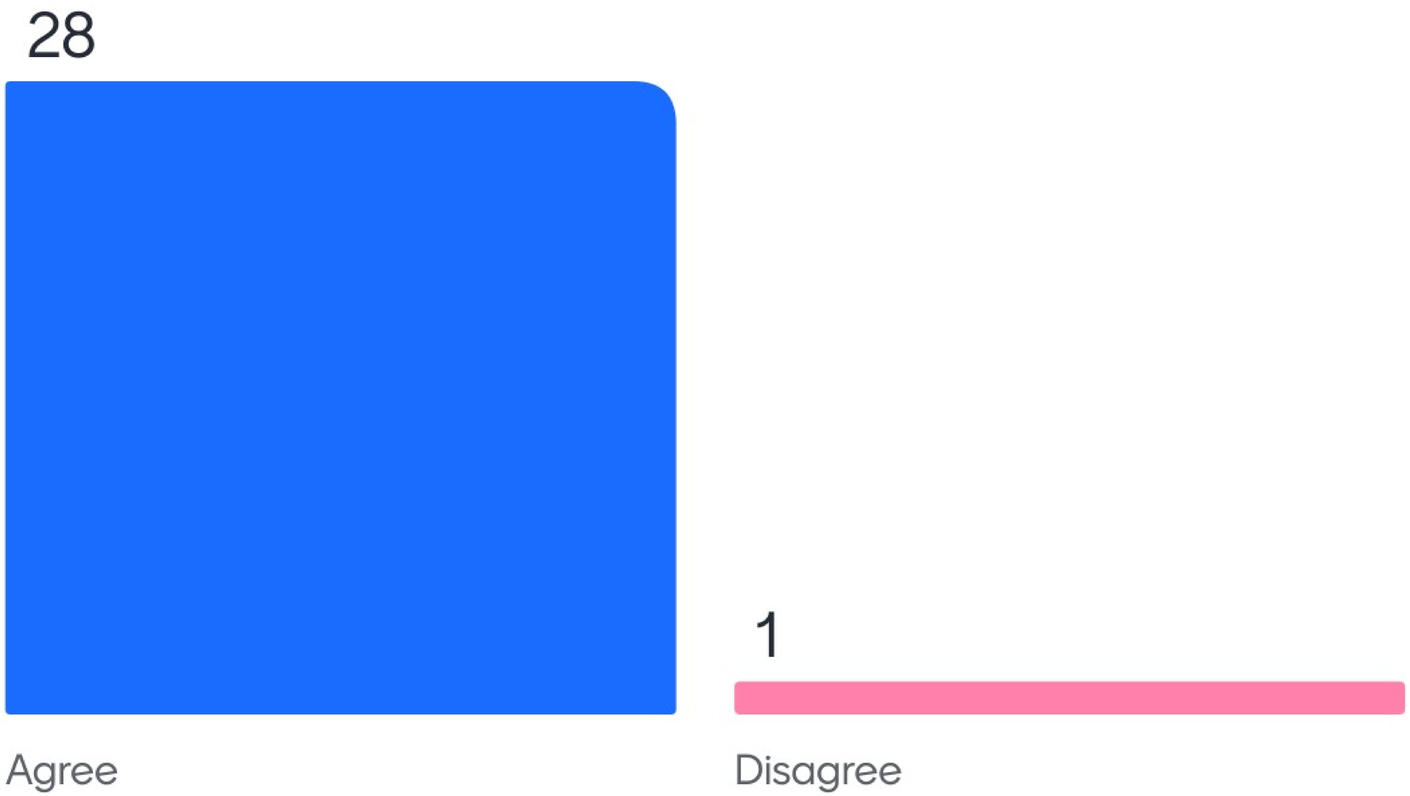
Too cumbersome to read on a computer

No

7

Mentimeter

Do you agree with having Goal 4 and the objectives as an overall city goal?



Goal 4: Develop an outreach program that informs and educates the community.

- Develop a better social media presence and social interactions.
  - Dedicate a person in the FD to be responsible for social media and compensate them accordingly.
- Use data to identify high-priority issues and allocate resources accordingly.
- Develop new ways to reach younger people and raise their interest in the fire service and provide opportunities for interactions at the LVFD.
- Through Bexar County, revive the CERT Program
- Continue to provide smoke detector checks, school fire prevention week, box fan drive

29

Is there anything you would like to add, delete, or amend to Goal 4?

no

No

no

NA

Institute some sort of HIPA approved register of homes in Leon Valley of the elderly handicapped and disabled residents, with names and personal information that would be helpful in the case of an em

Emergency. Floor plans of home and any pertinent information that would make for a more respectful, positive outcome in an emergency situation

How about teaching some cpr for free to community

Too cumbersome to read on a computer

9

Mentimeter

Is there anything you would like to add, delete, or amend to Goal 4?

No

Who is in charge of natural area? This needs to be cleaned or we will end up like California

9

Mentimeter

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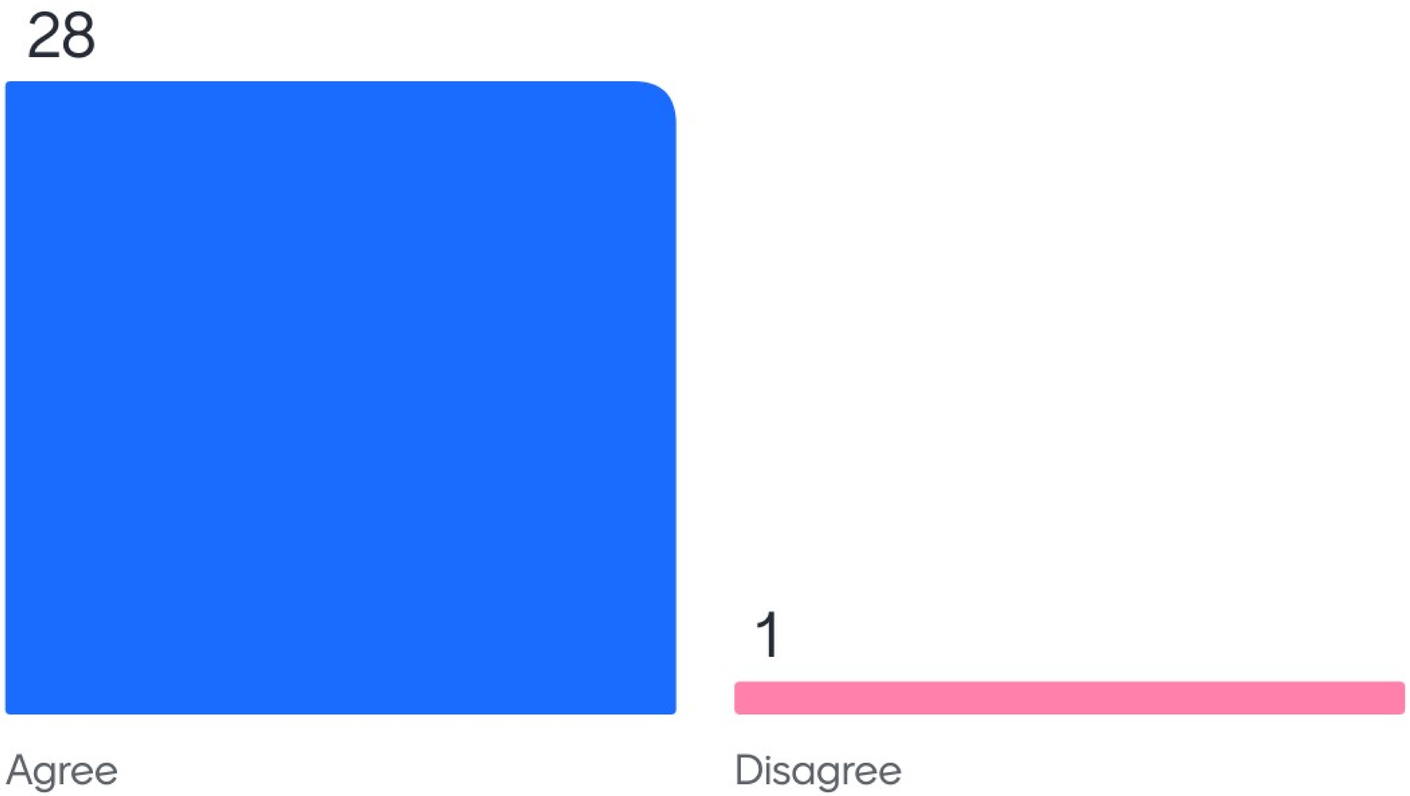

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Is there anything you would like to add, delete, or amend to Goal 5?

no

No

no

NA

Write goals in simple terms that are easy to determine whether they have been completed, in progress, or to be deleted. This goes for all the goals not just the Fire Department.

Good

Too cumbersome to read on a computer

No

7

Is there anything you would like to add, delete, or amend to Goal 5?

No

7

Public Works Department

Mentimeter

Goal 1: Promote a vibrant, first-rate park and trail system with aesthetically pleasing and environmentally sensitive designs and maintenance practices.

- Develop and implement regularly scheduled routine, reactive, and preventive maintenance programs. Renovate and design parks to reflect industry standards and meet the needs and desires of the community.
- Identify and actively seek all appropriate state, federal, and local grant opportunities to improve parks and open space.
- Protect and restore the natural environment during all operations.
- Maintain an innovative, efficient, and effective Parks Department that is responsive to the community's changing needs.
- Continue to manage a comprehensive trail inventory and maintenance program to ensure the safety of all users.

Goal 2: Become an APWA Accredited Agency.

- Regularly update the Public Works Operating Procedures Manual created during the accreditation process.
- Show the PW meets the industry's best standards
- Have the staff obtain appropriate training to meet the requirements
- Ensure that our activities provide the best results and benefits for our citizens and customers through strict budgeting processes and fiscal responsibility

Goal 3: Provide water and wastewater services in a safe, reliable, high-quality, sustainable and affordable manner to our customers so that all community needs for water are met.

- Strengthen customer value and stakeholder understanding and support
- Protect the public health and safety by providing high-quality water services
- Ensure infrastructure stability and operational optimization
- Maintain strong financial viability to ensure a balanced cost structure and affordable rates
- Purchase available water rights and explore water leasing options to meet future water demands
- Develop and maintain an asset management system for water and sewer infrastructure and budget appropriately for replacements.

1

Public Works Department

Mentimeter

Goal 4: Proactively comply with or exceed all environmental and quality standards in the Stormwater management program.

- Maintain existing stormwater inlets/outlets and develop an asset management plan for these systems.
- Consider environmental issues when purchasing new equipment including air quality and fuel efficiency.
- Develop worksite stormwater guidelines for all City projects.
- Continue to use Best Management Practices for the MS4 Stormwater Program.
- Continue to provide maintenance for Huebner Creek and Zarzamora Creek to reduce pollution in these areas.
- Continue the Vector Management program to reduce the threat of mosquitos.
- Continue to hold the Basura Bash program to educate the citizens on water quality, and conduct creek cleanups.
- Continue to improve the Community Rating Score to reduce flood insurance premiums for property owners and reduce the threat of flooding. •
- Adhere to strict Stormwater Management codes to prevent development in flood prone areas.

Goal 5: Operate, maintain, and improve the city's streets to serve resident and visitor needs, while ensuring the safety and ease of users and meet the needs of the users in the future. Efficient Resource Allocation

- Continue an aggressive maintenance program to ensure the longevity of the pavement.
- Continue to improve drainage facilities to prevent possible damage to public and private property.
- Continue to hold utilities, contractors, and residents accountable for all damage caused by utility work in the right-of-way.
- Work with contractors and the City Engineer to ensure compliance with all right-of-way maintenance and construction rules and regulations.
- Continue to update the long-range street maintenance plan. Fund training to ensure staff is well educated on the newest and most innovative street maintenance products and techniques.
- Educate the public on the dangers of improper drainage and vegetation in rights-of-way to minimize damage due to poorly designed landscaping.
- Continue to improve the tracking system for all street-cut permits issued in the City of Leon Valley.
- Continue street ranking program, utilizing a Pavement Condition Index to assure all streets are being properly maintained. The Study will be updated every five years.
- Continue to track funding from Street Maintenance Sales Tax to assure public funds are being spent efficiently and to provide transparency.

Mentimeter

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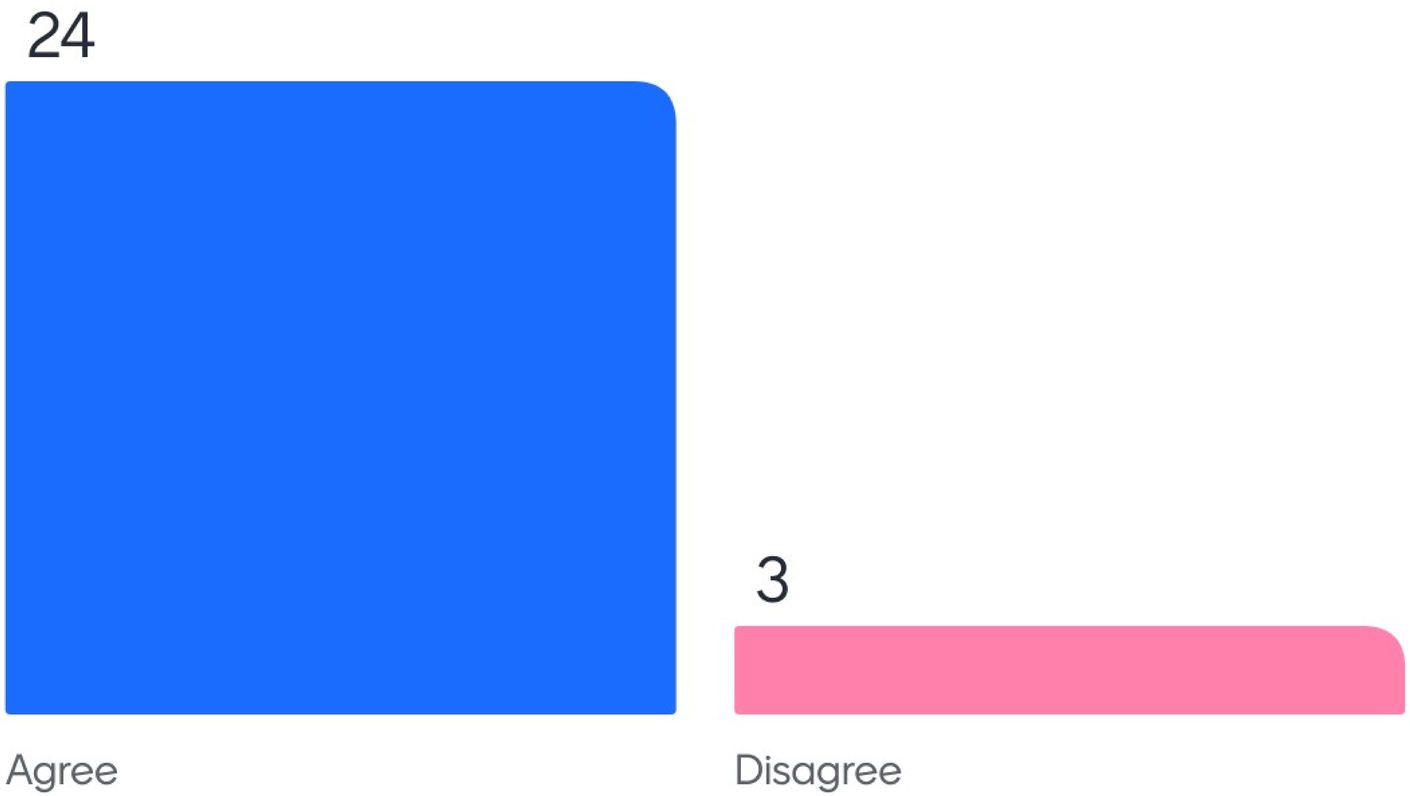

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- Continue to manage a comprehensive trail inventory and maintenance program to ensure the safety of all users.

27

Is there anything you would like to add, delete, or amend to Goal 1?

No, but the type size on the printed goals is way too small for a normal person to read. There should have been a link to an easy-to-read document, or a link to an audio file.

Nothing to do with goal 1, but we have 5 empty homes on Settlers Ridge. This is bad for the neighborhood. Also, hope that international property-investors don't buy them up.

A drainage ditch is behind my home on Settlers Ridge. It is maintained by San Antonio. THey don't maintain it. It is now full of garbage and waste. The unmanaged water flow is eroding my fence line

The drainage ditch behind my house that is owned by San Antonio is poorly maintained and crime is poorly managed. This will happen to the pasture at the end of Huebner Rd. when it is developed.

no

No

no

I think putting a modern looking skate plaza/skate park would be a good morale boost of the community and encore positive interactions

12

Is there anything you would like to add, delete, or amend to Goal 1?

NA

Nothing comes to mind

H&B Hubner creek phase 2 will have subdivisions on either side. Exposing homeowners creekside back properties to crime. No way of patrolling.

There has been gunshots, vagrants, car, motorcycles driving all hours of day/night, people sleeping back there, thief, vandalism, animals killed by gunshots, pollution, trash. To hard to maintain

How about adding diverse amenities to make parks better. Like dog park, splash pad. How many times do we have to ask? Is everyone on the council just super old and doesn't care about young families?

Too cumbersome to read on a computer

No

Need to do prescribed burns to cut down on undergrowth.

12

Is there anything you would like to add, delete, or amend to Goal 1?

Has army corp of engineers been contacted in regards to erosion issues along poss and behind Huebner onion? Perhaps they can provide better options

12

Mentimeter

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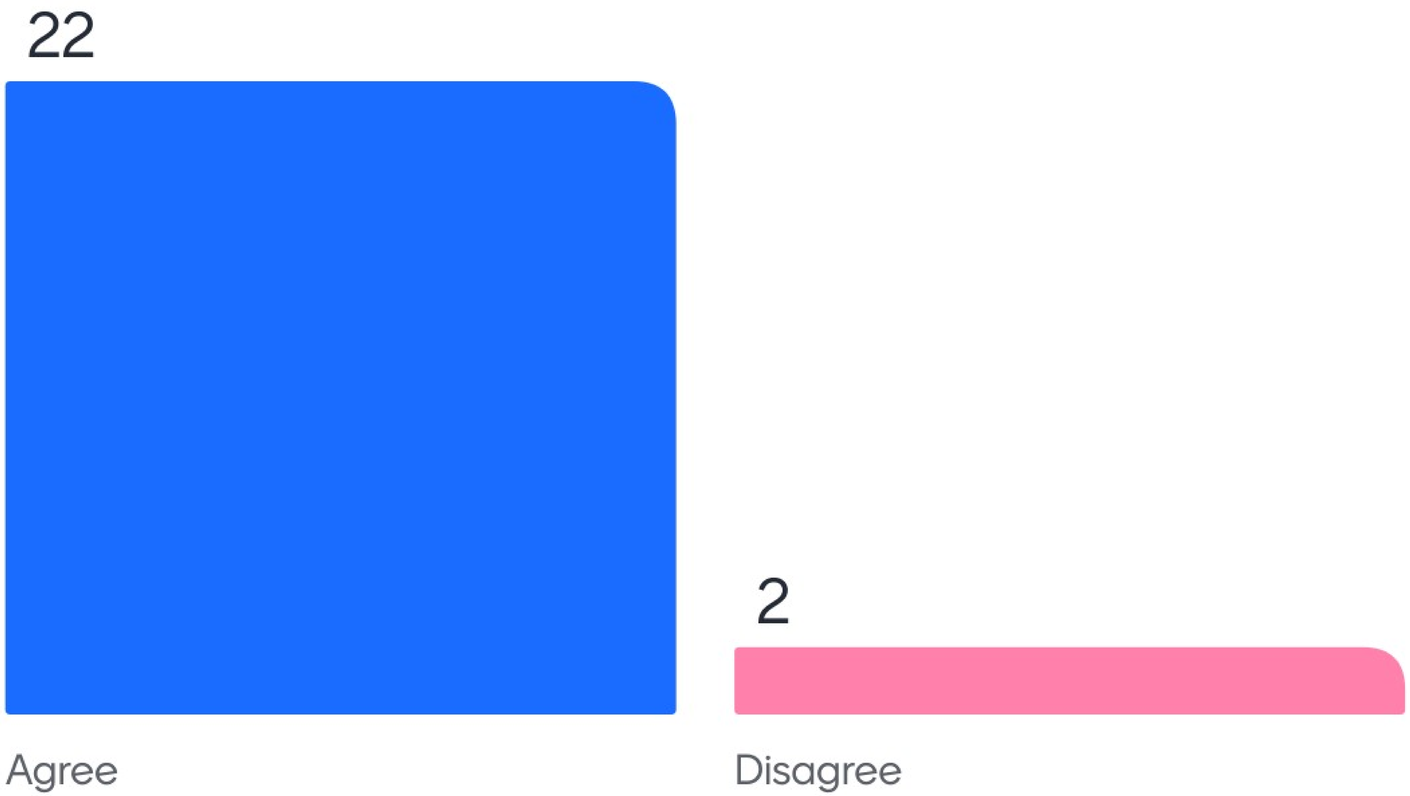

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24

Is there anything you would like to add, delete, or amend to Goal 2?

no

No

no

NA

Accreditation/ certification is a mechanism to provide job security to the org giving the accreditation. How about we just make our parks badass and not waste time on bureaucratic paperwork 4 a trophy

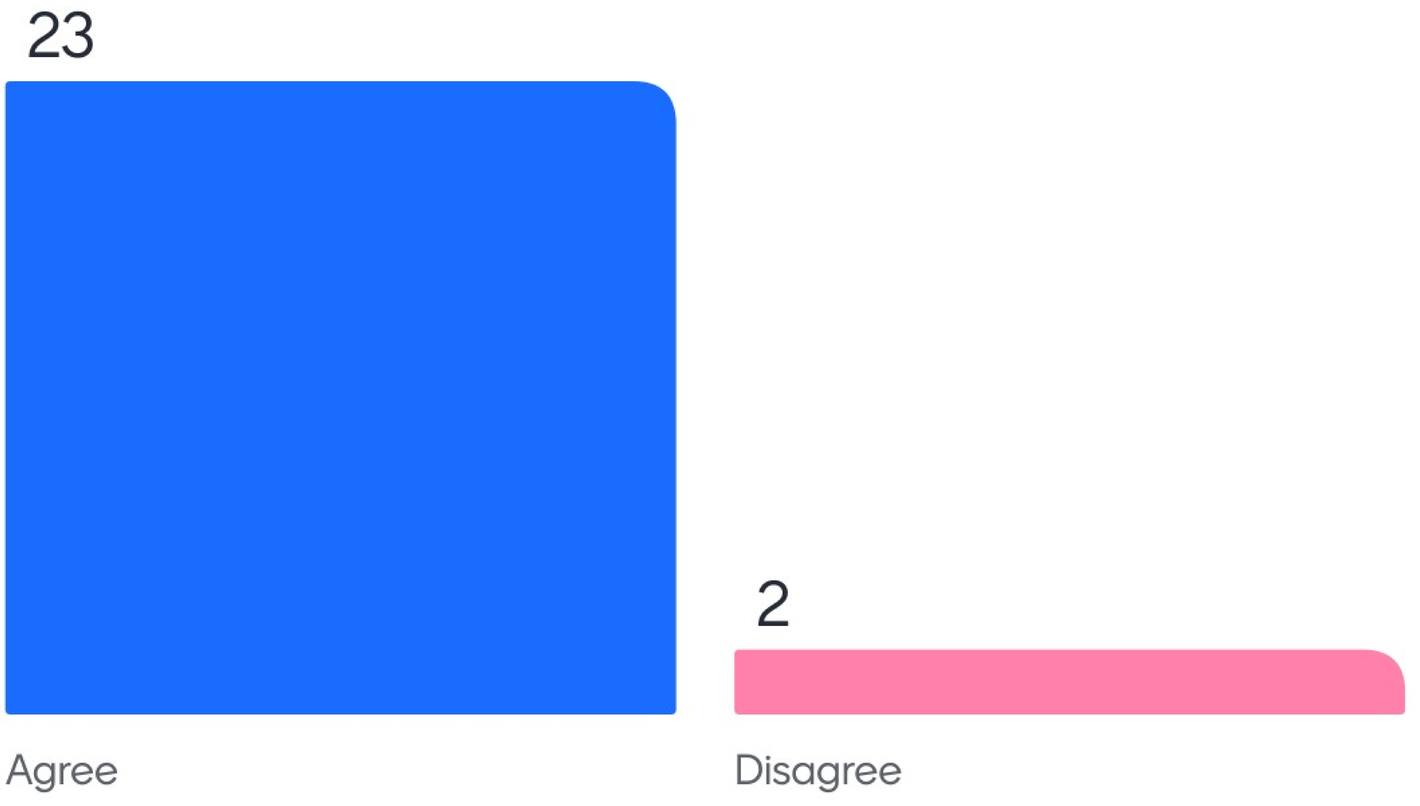
Too cumbersome to read on a computer

Too cumbersome to read on a computer

6

Mentimeter

Do you agree with having Goal 3 and the Objectives as an overall city goal?



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25

Is there anything you would like to add, delete, or amend to Goal 3?

no

No

no

NA

Purchase of water rights should only be done in a fiscally prudent way. Smart people don't buy water rights when there's a drought. Should wait to purchase more rights, price is obviously lower

This has to be a priority over 4th of july, jazz, and other extras. I will agee to more taxes but not as long as frivolous activities are funded that few city taxpayers attend.

I feel that maintaining current parks, pool, adding walking trails and dealing with vloased pool are enough. No more waste on frivolous activities

We are going to need to have more community partners like the phil hardberger park partners with bexar county master gardeners

6

Mentimeter

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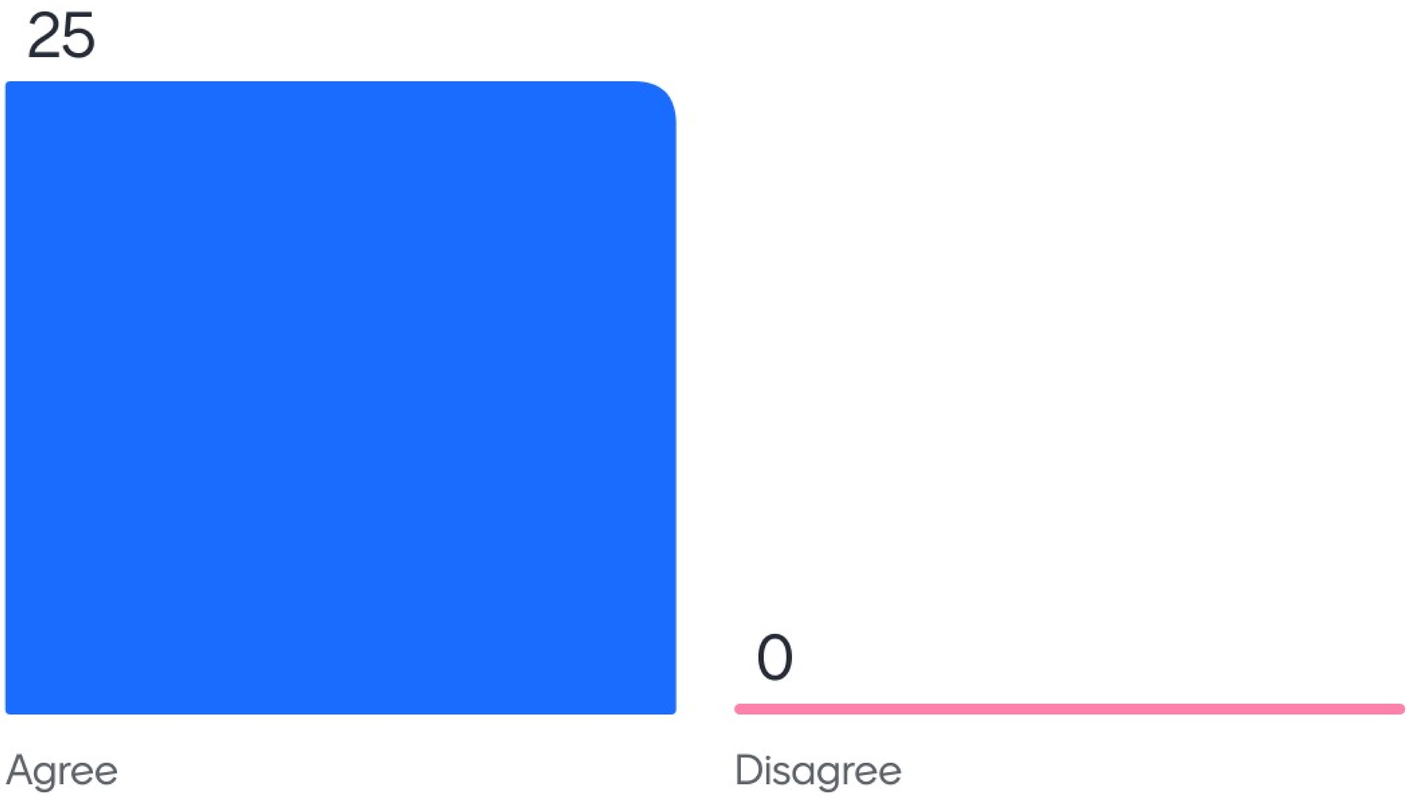

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- Adhere to strict Stormwater Management codes to prevent development in flood prone areas.

1 25

Is there anything you would like to add, delete, or amend to Goal 4?

no

No

no

NA

Flood management is important. The pet project requested by major riley and her husband is completely unnecessary and a huge waste of taxpayer money- and only protects the onion house, not our house

Anyone saying they're in favor of that pet project should evaluate who they are representing. Citizens that dont go to old people meetings on sat mornings don't want our money spent on that bullshit

Too cumbersome to read on a computer

1

6

Mentimeter

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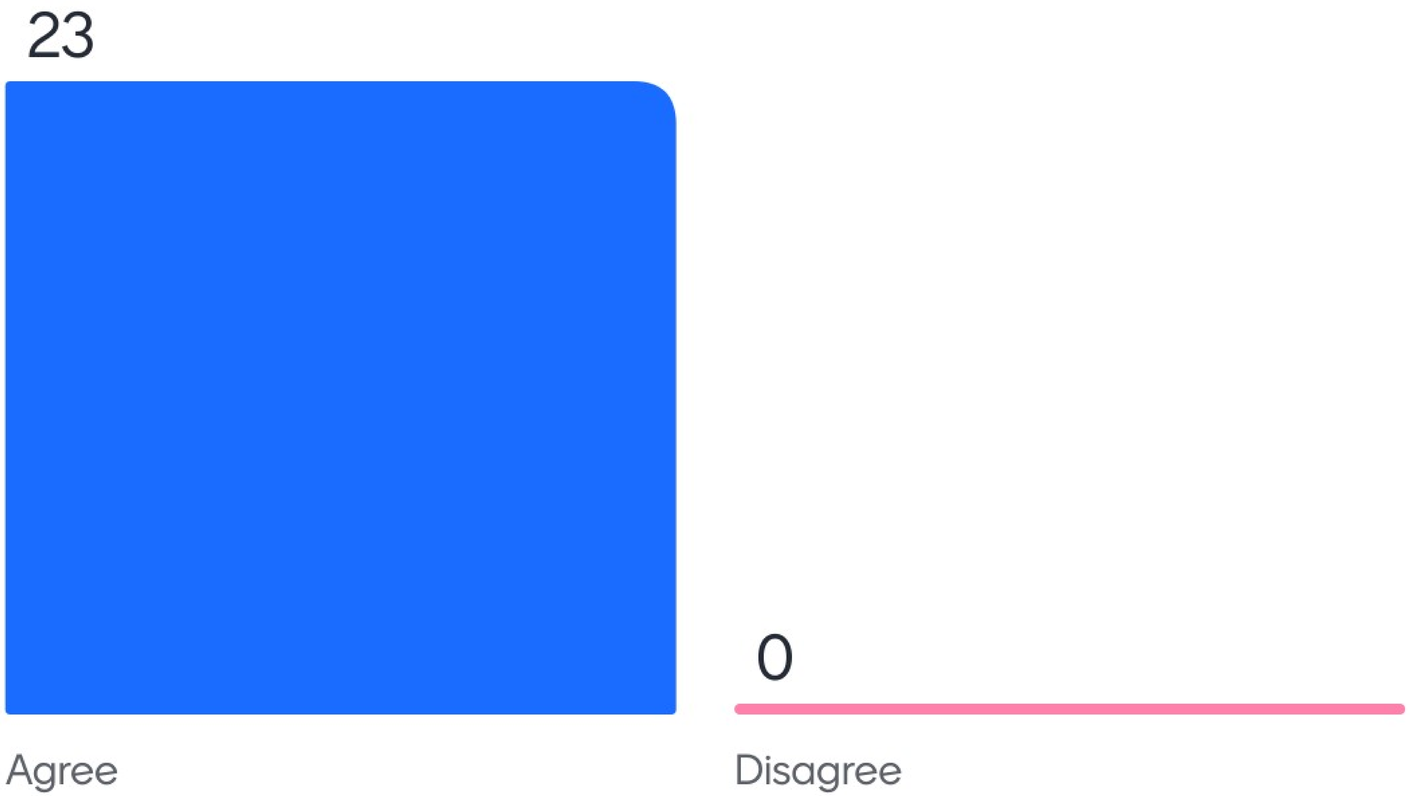

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23

Is there anything you would like to add, delete, or amend to Goal 5?

no

No

no

NA

Covers in streets for utilities underneath , be level with the level of the street overlay, to not have any divets to cause in hurry to walkers.

Continue to insure flooding from Hubner creek east is controlled to prevent erosion downstream in natural area.

Good

Too cumbersome to read on a computer

8

Administrative Departments

Mentimeter

Goal 1: Increase and Maintain Transparency of City records

- Provide public information that is easily accessible.
  - Respond in accordance with both the letter and the spirit of the provisions of the Texas Public Information Act (the "Act").
  - Continue the use of JustFOIA to provide an efficient response to public information requests.
  - Continue to post all released records onto the City website (with exception to certain information).
  - Continuously add current items to the Documents Library.
  - Provide a list of all newly adopted ordinances to the citizens with the use of ENews.
- Maintaining the City's Records in Accordance with the City Charter.
  - Provide proper preservation of the City's legislative history and official documents.
  - Provide training to all departments and designated personnel for appropriate retention and storage of all City documents.

Goal 2: Enhance Community Engagement and Communications

- Develop a comprehensive communication strategy utilizing social media, newsletters, community forums, and the city's website to keep residents informed and enhance digital presence.
- Implement a resident feedback system to gather input on city initiatives and services, ensuring community voices are considered in decision-making.
- Launch a mobile app to provide real-time updates, event notifications, and an easy platform for residents to communicate with city departments.

Goal 3: Maintaining a financially stable City that continuously achieves the highest financial rating

- Financial Reporting
  - To produce accurate and informative annual financial statements in accordance with Generally
  - Accepted Accounting Principles (GAAP) and the Government Accounting Standards Board.
  - Continue to ensure all steps are taken to receive financial excellence awards for budgeting and financial reporting from the Governmental and Financial Officers Association (GFOA) each year.
- Budget Management
  - Develop and manage the city's operating budget and monthly financial reporting.
  - Continue assessing the City's financial health by monitoring budgets, strategically managing investments, mitigating risks, and prioritizing spending as part of the budget process.
- Financial Management
  - Oversight of daily operations, which include ensuring timely payment of City obligations and
  - Recording of revenues accurately.
  - Record year-end accruals and minimize audit adjustments from the previous audit year.

1

Administrative Departments

Mentimeter

Goal 4: Increase employee recruitment and retention

- Create an online application process to reduce time and submittal complications.
- Increase visibility at job fairs and training academies to recruit talent.
- Review incentive options and build programs that attract candidates.
- Increase employee morale and satisfaction through appreciation and recognition programs.
- Identify employee potential and encourage a development plan for long-term retention.
- Discuss and track employee performance goals, progress, expectations, and improvement plans with Department Heads and employees.

Goal 5: Increase the City's sales tax and Ad Valorem value of commercial properties

- Increase Development Projects for Underused or Blighted Properties.
  - Facilitate the initiation of at least one (1) significant development project on underused or blighted properties within the 18 months
  - Continue to push vacant property owners to register the vacant buildings per city ordinance.
  - Continue to provide demolish grants to underused or blighted properties to encourage redevelopment.
- Support Local Businesses with Information and Grant Support.
  - Provide grants in the amount of at least $50,000 to local businesses annually.
  - Conduct a minimum of 75 visits to local businesses throughout the year to assess business needs.
  - Continue to provide local businesses with direct emails regarding vendor opportunities, changes to city codes, grant opportunities, business education seminars hosted by the City, and more.
- Continue to investigate other economic tools to support revitalizing the Leon Valley Commercial District
  - Using 380 agreements
  - Zoning regulations: Streamlining permitting processes for new businesses
  - Tax increment financing (TIF): Reinvesting property tax revenue from development projects back into the community
  - Public-private partnerships (PPPs): Collaborating with private companies to fund and develop projects

Administrative Departments

Mentimeter

Goal 6: Increase Library programming services to the community in previously identified service gaps (outreach to the underserved, digital literacy, and historic preservation).

- Establish quarterly programs to provide needed services to underserved populations.
- Host quarterly programs on digital literacy for parents, teens, and seniors.
- Host quarterly digital skills classes for seniors.
- Host bi-annual programs on the History of Leon Valley utilizing the Archives Collection

Goal 7: Provide up-to-date and relevant digital resources on the library's website and through the library's catalog.

- Develop a standard operating procedure for reviewing external website links and educational resources.
- Provide an interactive language learning resource to library members, which includes English as a Second Language.
- Provide educational resources for homework help, standardized test prep, and conducting research.
- Provide educational resources for job searches, resume assistance, interview preparation, and job skills.

Goal 8: Meet enhanced and comprehensive administrative standards in the Texas Library Standards (2014).

- Develop a long-range plan to anticipate patron, facility, and technology needs.
- Conduct a patron survey to assist in developing the long-range plan.
- Conduct an annual meeting to plan and evaluate programs and services attended by the Library Advisory Board and Library Director.

Mentimeter

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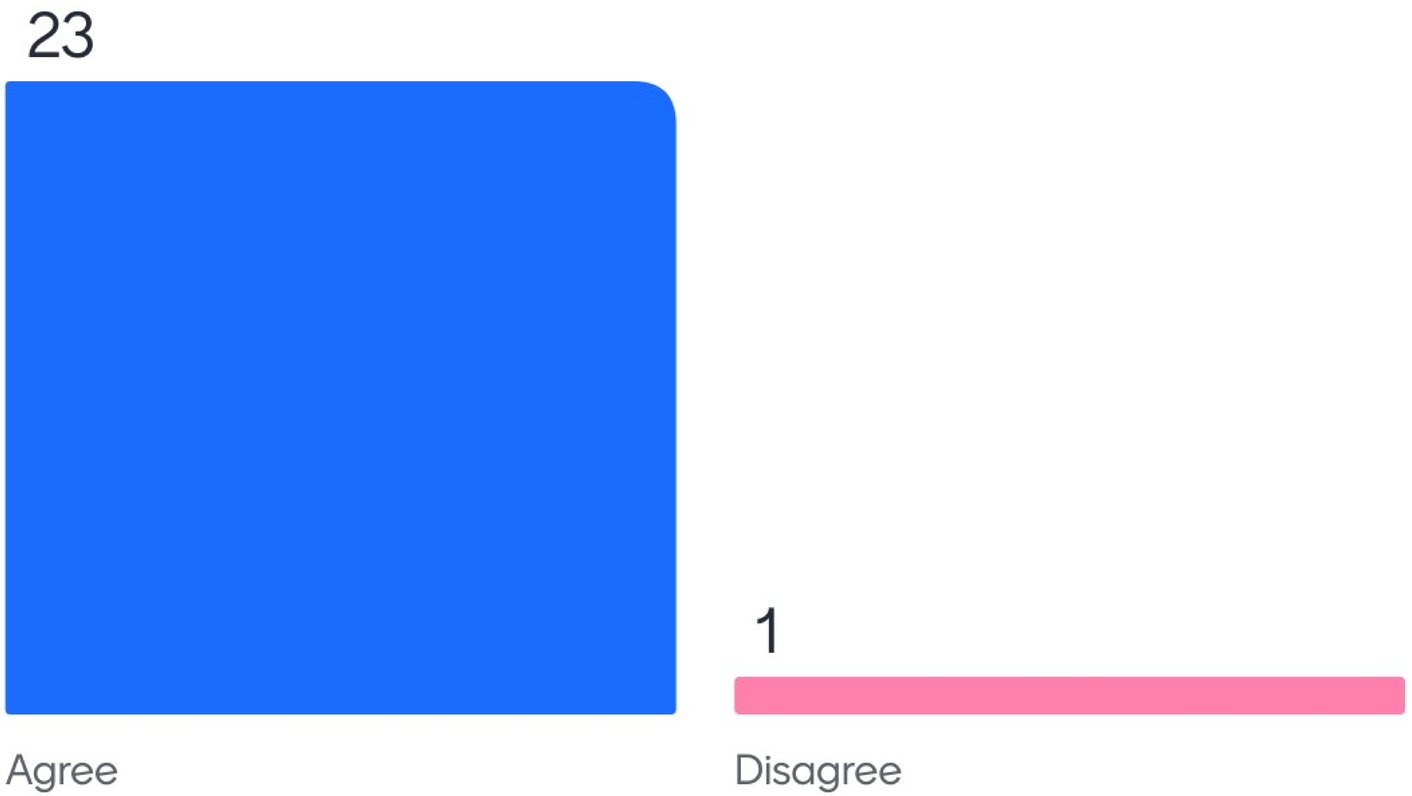

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24

Mentimeter

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no

No

no

NA

Good

5

Mentimeter

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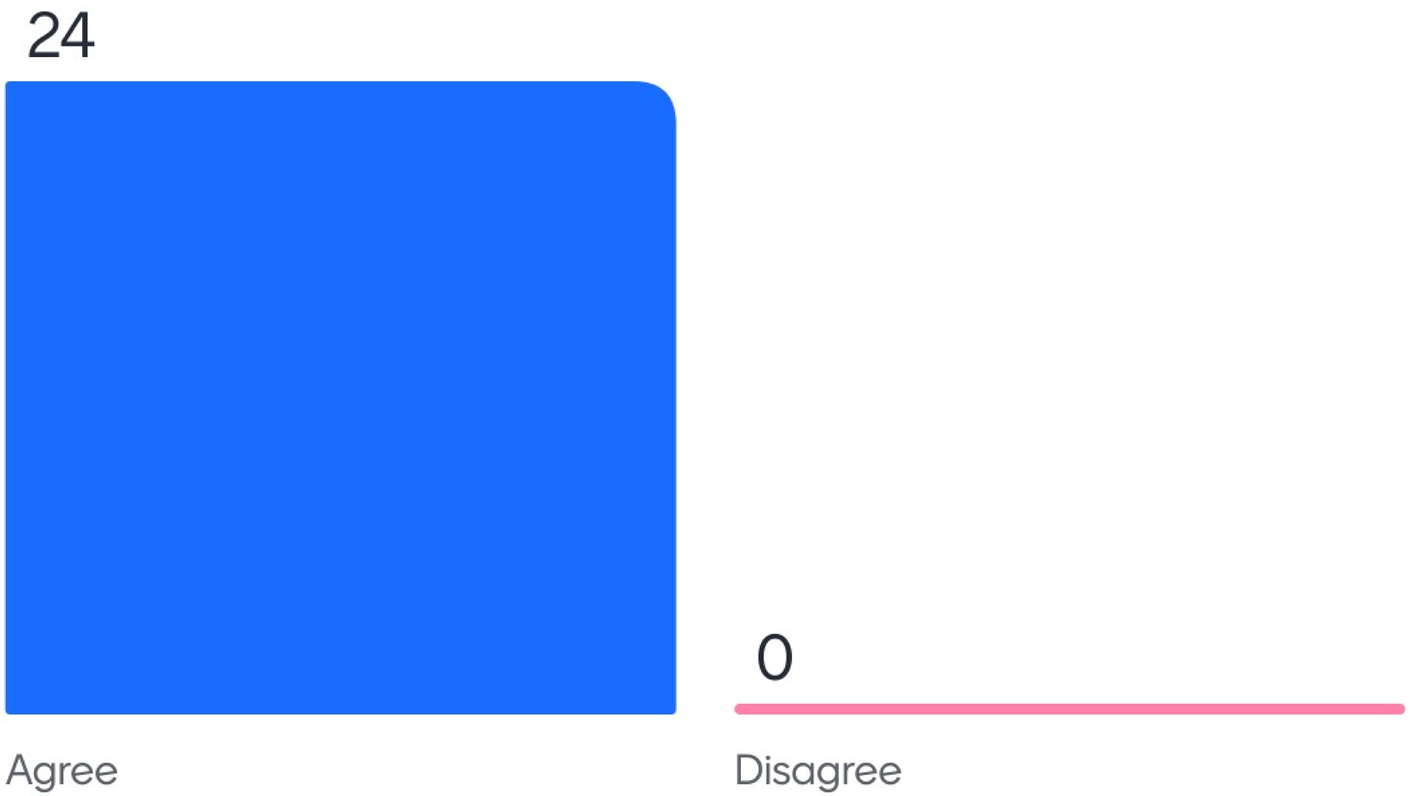

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- Launch a mobile app to provide real-time updates, event notifications, and an easy platform for residents to communicate with city departments.

24

Is there anything you would like to add, delete, or amend to Goal 2?

Find LV website confusing and not intuitive. When asking for help from city staff, THEY often don't know how to access a dept. or form etc. . Frustrating

no

No

no

NA

Good

There can be no community engagement or trust until every email is read aloud at City Council again and Council releases its tight grip on the committees

7

Mentimeter

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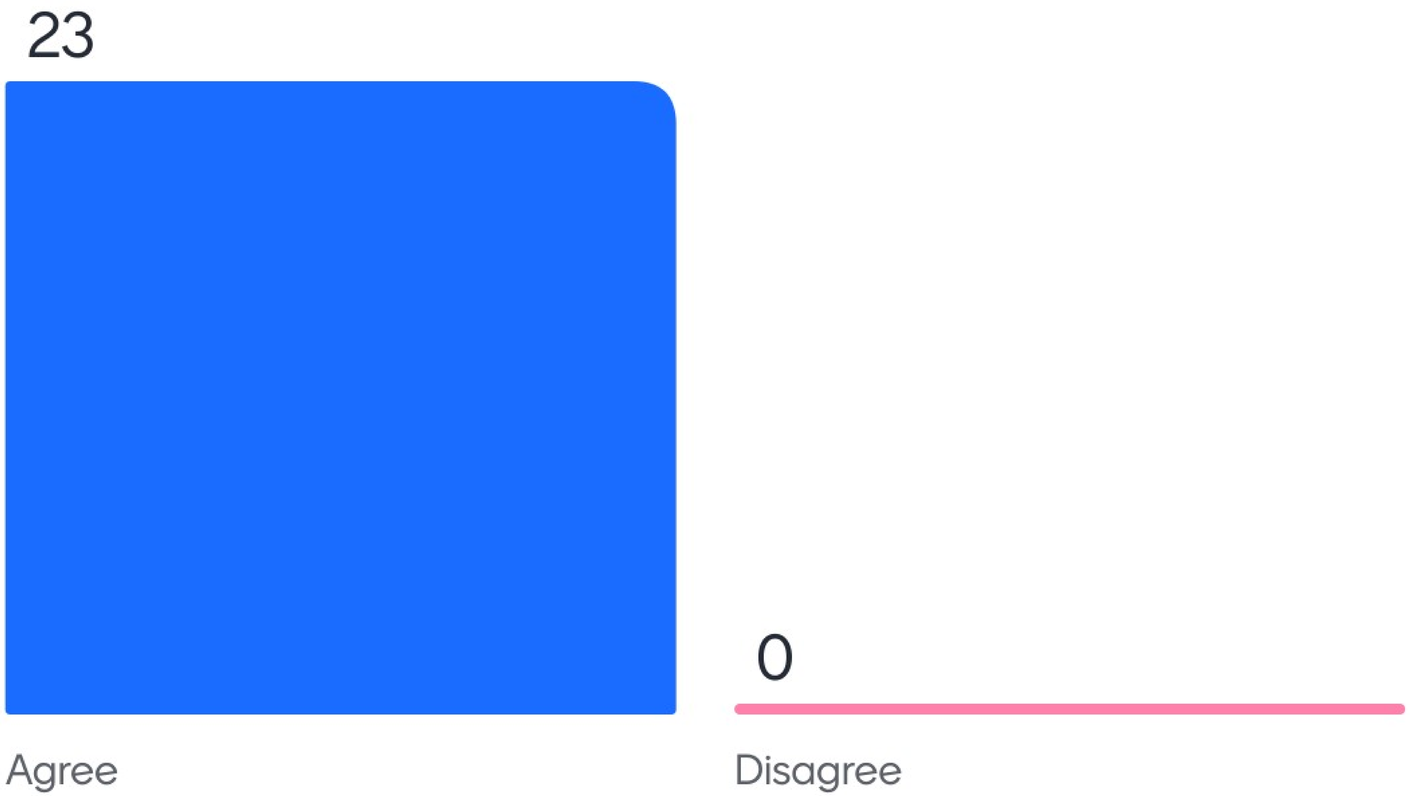

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  - –Record year-end accruals and minimize audit adjustments from the previous audit year.

23

Is there anything you would like to add, delete, or amend to Goal 3?

no

Could volunteers help with some clerical work.

no

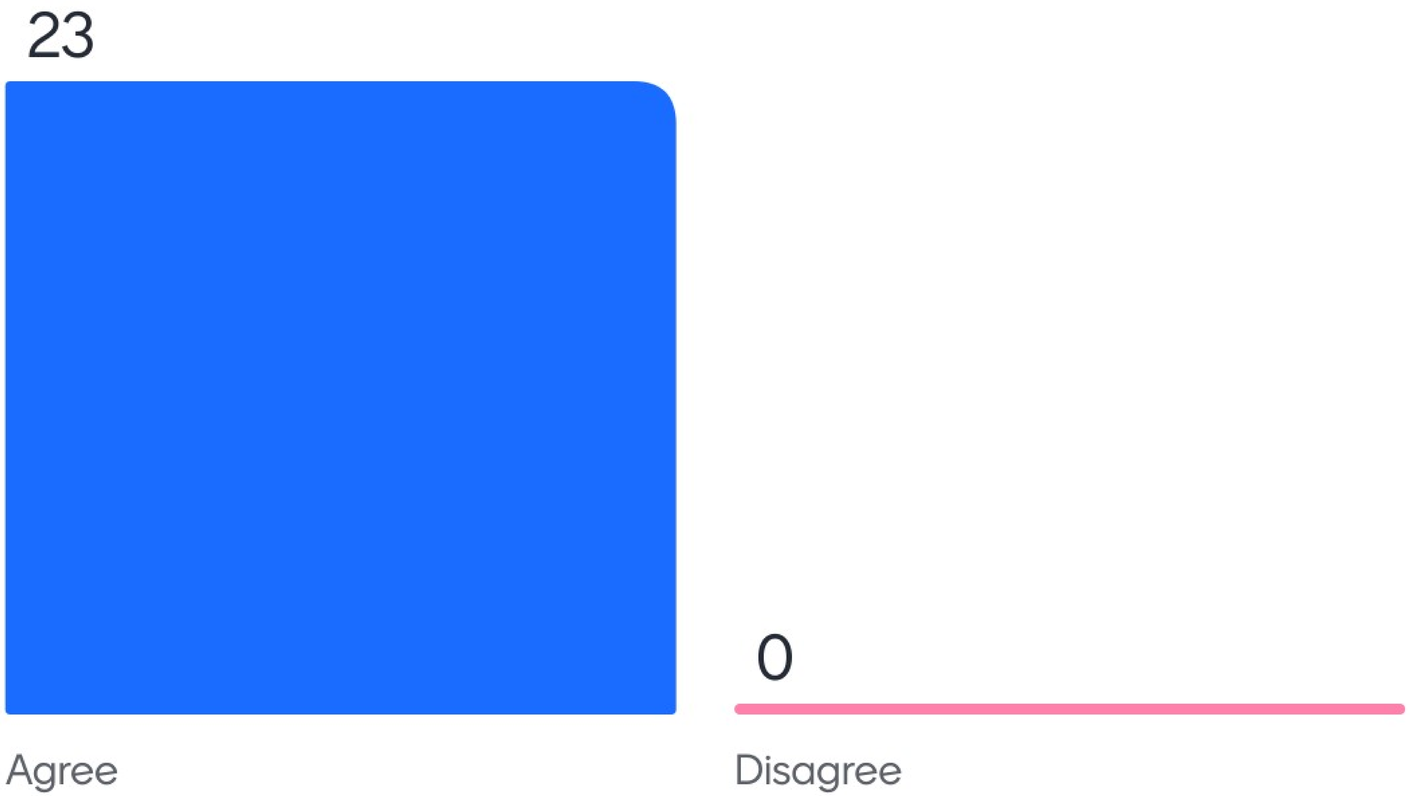
NA

Good

5

Mentimeter

Do you agree with having Goal 4 and the objectives as an overall city goal?



Goal 4: Increase employee recruitment and retention

- Create an online application process to reduce time and submittal complications.
- Increase visibility at job fairs and training academies to recruit talent.
- Review incentive options and build programs that attract candidates.
- Increase employee morale and satisfaction through appreciation and recognition programs.
- Identify employee potential and encourage a development plan for long-term retention.
- Discuss and track employee performance goals, progress, expectations, and improvement plans with Department Heads and employees.

23

Is there anything you would like to add, delete, or amend to Goal 4?

no

No

no

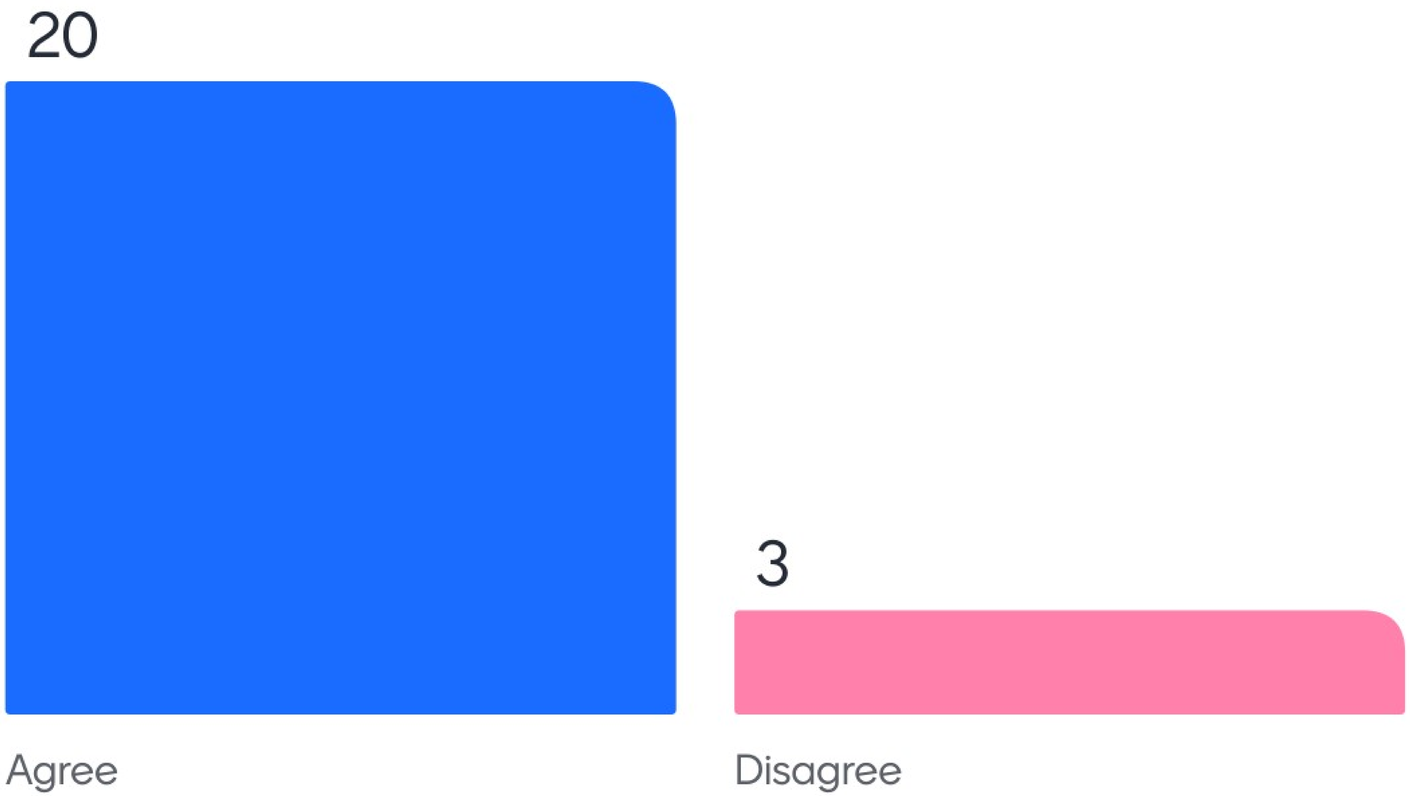
NA

However retention should only be when employees are valuable to city. Some employees will not be valuable... possibly lazy or grumpy and should be fired/ replaced. Retention should only be of good emplo

5

Mentimeter

Do you agree with having Goal 5 and the Objectives as an overall city goal?



Goal 5: Increase the City's sales tax and Ad Valorem value of commercial properties

- Increase Development Projects for Underused or Blighted Properties.
  - Facilitate the initiation of at least one (1) significant development project on underused or blighted properties within the 18 months
  - Continue to push vacant property owners to register the vacant buildings per city ordinance.
  - Continue to provide demolish grants to underused or blighted properties to encourage redevelopment.
- Support Local Businesses with Information and Grant Support.
  - Provide grants in the amount of at least $50,000 to local businesses annually.
  - Conduct a minimum of 75 visits to local businesses throughout the year to assess business needs.
  - Continue to provide local businesses with direct emails regarding vendor opportunities, changes to city codes, grant opportunities, business education seminars hosted by the City, and more.
- Continue to investigate other economic tools to support revitalizing the Leon Valley Commercial District
  - Using 380 agreements
  - Zoning regulations: Streamlining permitting processes for new businesses
  - Tax increment financing (TIF): Reinvesting property tax revenue from development projects back into the community
  - Public-private partnerships (PPPs): Collaborating with private companies to fund and develop projects

23

Is there anything you would like to add, delete, or amend to Goal 5?

no

No

no

NA

Actions giving l.v. funds to existing businesses if they received incentive monies before. Successful businesses do not need fundingto keep their business here.

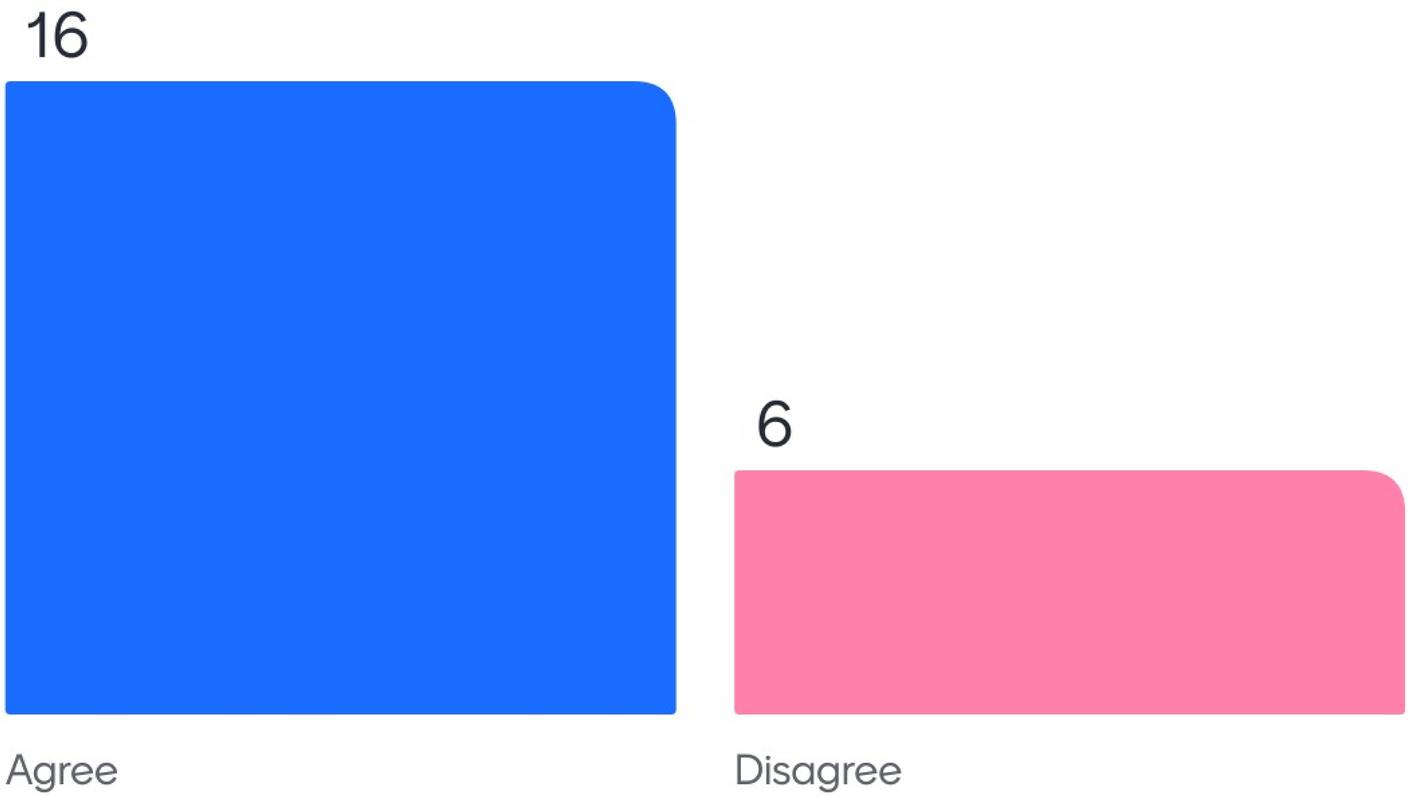
Good

Remove City Council Personal Influence and mutually beneficial business partnerships from decision-making processes

7

Mentimeter

Do you agree with having Goal 6 and the Objectives as an overall city goal?



Goal 6: Increase Library programming services to the community in previously identified service gaps (outreach to the underserved, digital literacy, and historic preservation).

- Establish quarterly programs to provide needed services to underserved populations.
- Host quarterly programs on digital literacy for parents, teens, and seniors.
- Host quarterly digital skills classes for seniors.
- Host bi-annual programs on the History of Leon Valley utilizing the Archives Collection

22

Is there anything you would like to add, delete, or amend to Goal 6?

no

No

no

NA

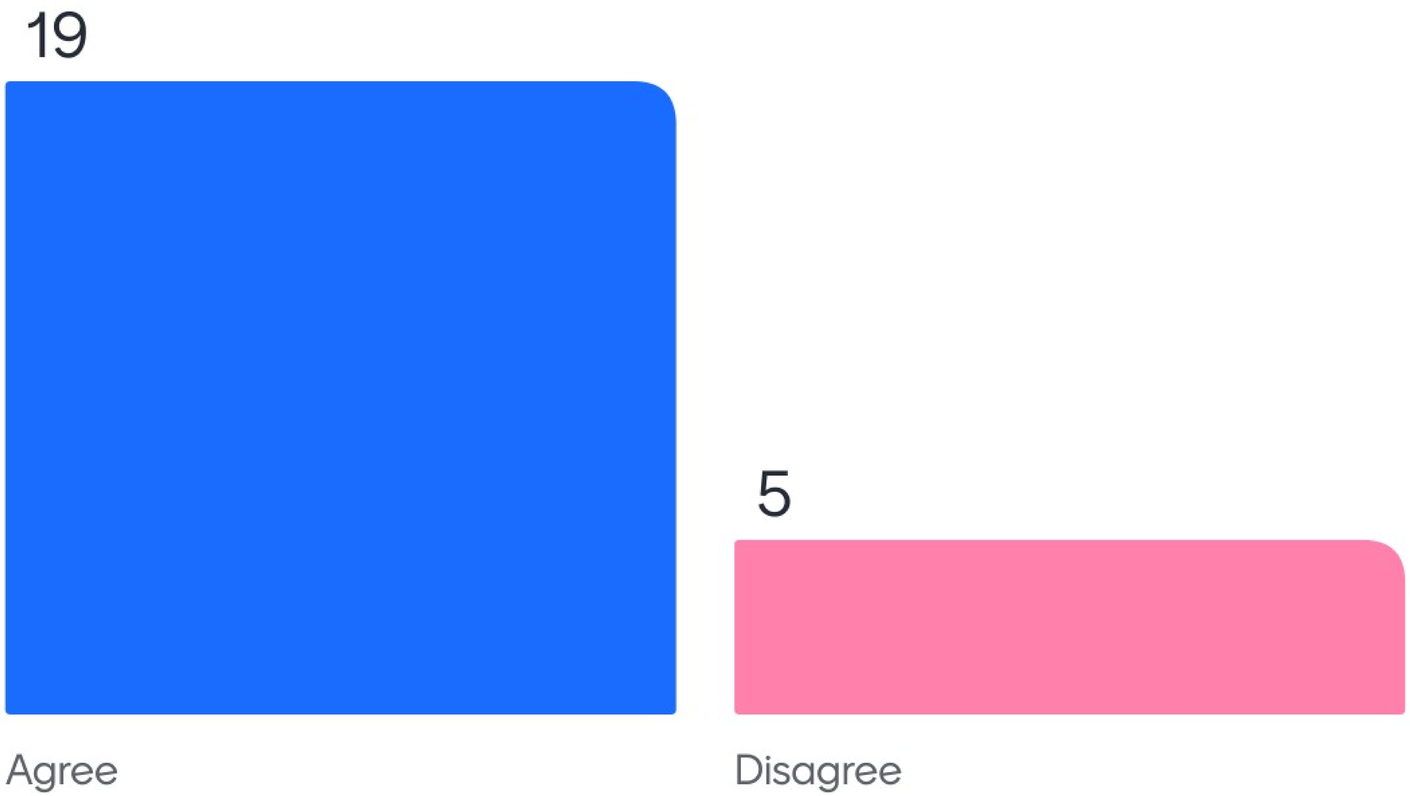
Good

Archives that come out of or given to the historical Hubner/Onion homestead stored at the library need to belong to the HS not the city library.

6

Mentimeter

Do you agree with having Goal 7 and the Objectives as an overall city goal?



Goal 7: Provide up-to-date and relevant digital resources on the library's website and through the library's catalog.

- Develop a standard operating procedure for reviewing external website links and educational resources.
- Provide an interactive language learning resource to library members, which includes English as a Second Language.
- Provide educational resources for homework help, standardized test prep, and conducting research.
- Provide educational resources for job searches, resume assistance, interview preparation, and job skills.

24

Mentimeter

Is there anything you would like to add, delete, or amend to Goal 7?

no

No

no

NA

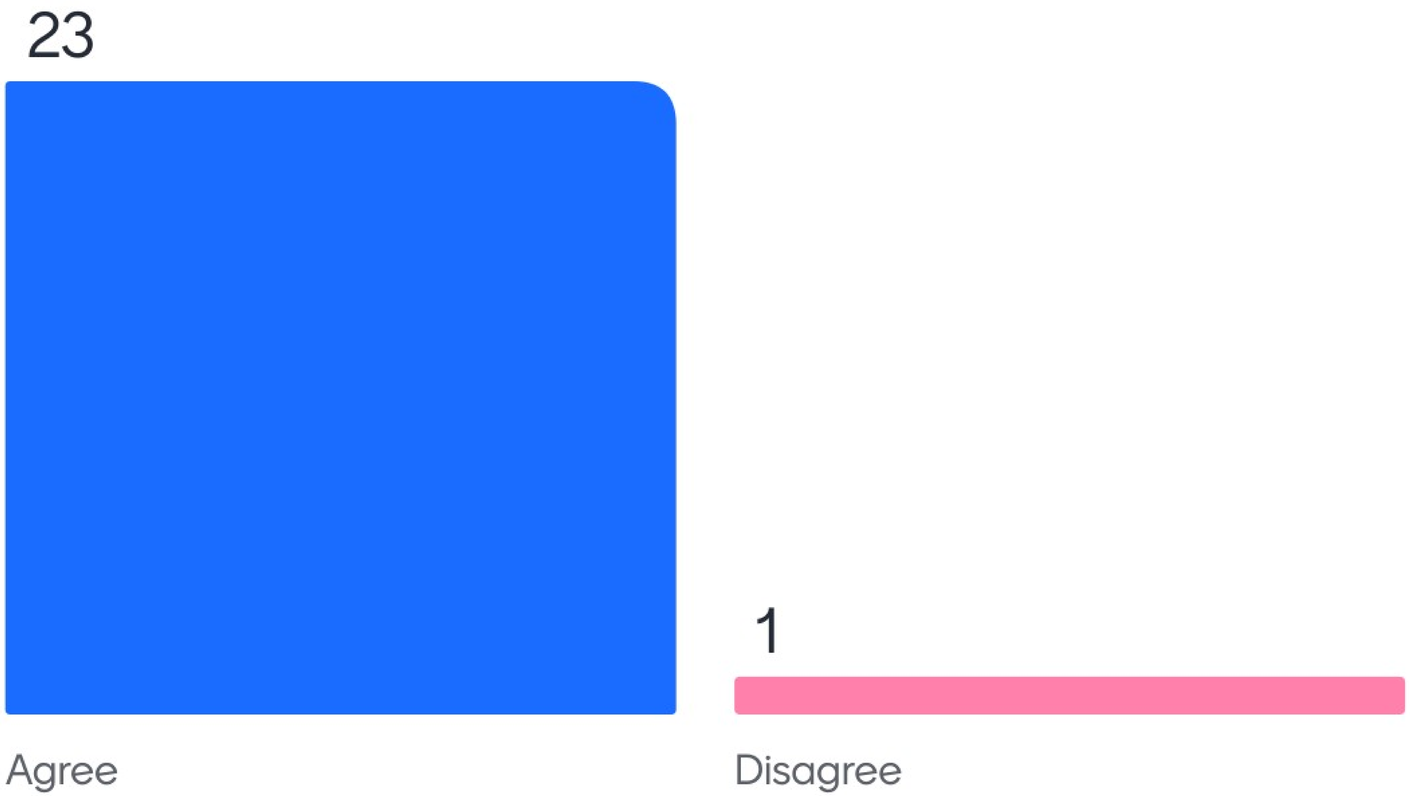
Good

1

5

Mentimeter

Do you agree with having Goal 8 and the Objectives as an overall city goal?



Goal 8: Meet enhanced and comprehensive administrative standards in the Texas Library Standards (2014).

- Develop a long-range plan to anticipate patron, facility, and technology needs.
- Conduct a patron survey to assist in developing the long-range plan.
- Conduct an annual meeting to plan and evaluate programs and services attended by the Library Advisory Board and Library Director.

24

Is there anything you would like to add, delete, or amend to Goal 8?

no

No

no

NA

Although 2014 is a long ass time ago now. How bout some newer standards

5

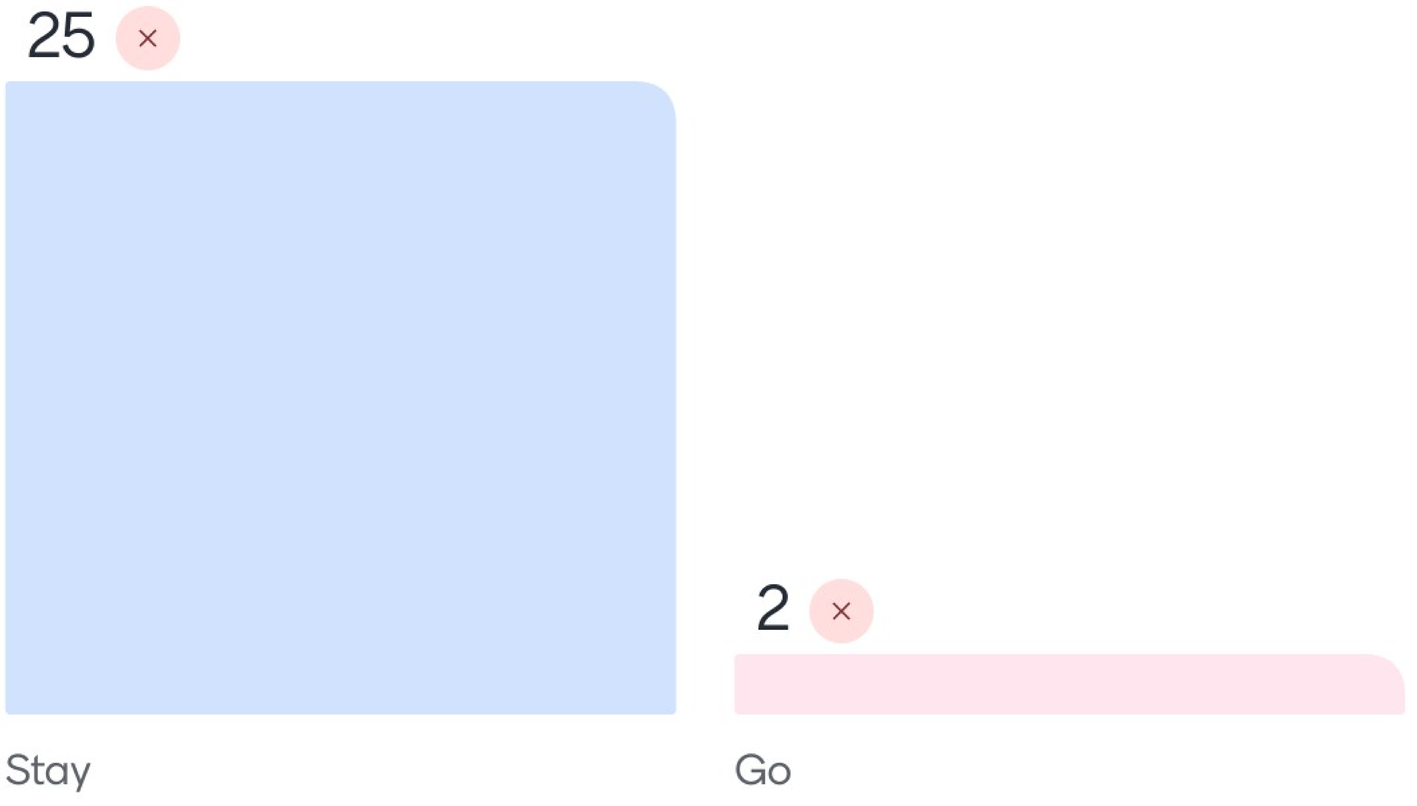
Mentimeter

Looking at your Current Goals

Should it Stay or should it go

Mentimeter

Should this goal stay or should it go?



- Goal: Economic Development

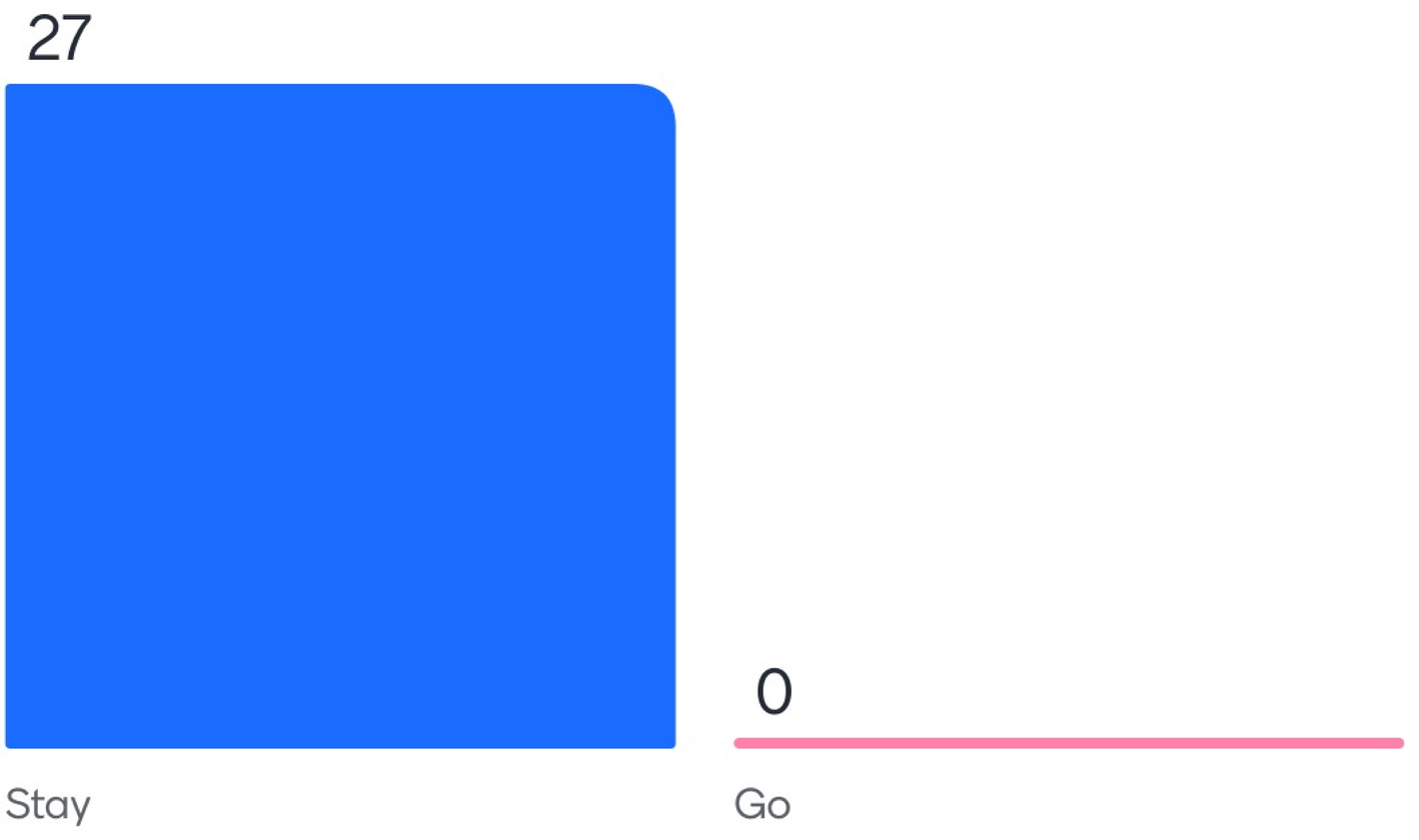
Objectives

A. Revitalize declining commercial areas by creating, reviewing, and enforcing codes that impact Economic Development
B. Promote business-friendly practices without compromising health, safety & welfare codes
C. Promote a plan for Bandera Road that is business & pedestrian friendly
D. Promote Leon Valley

27

Mentimeter

Should this goal stay or should it go?



- Goal - Police/Fire Safety/Security

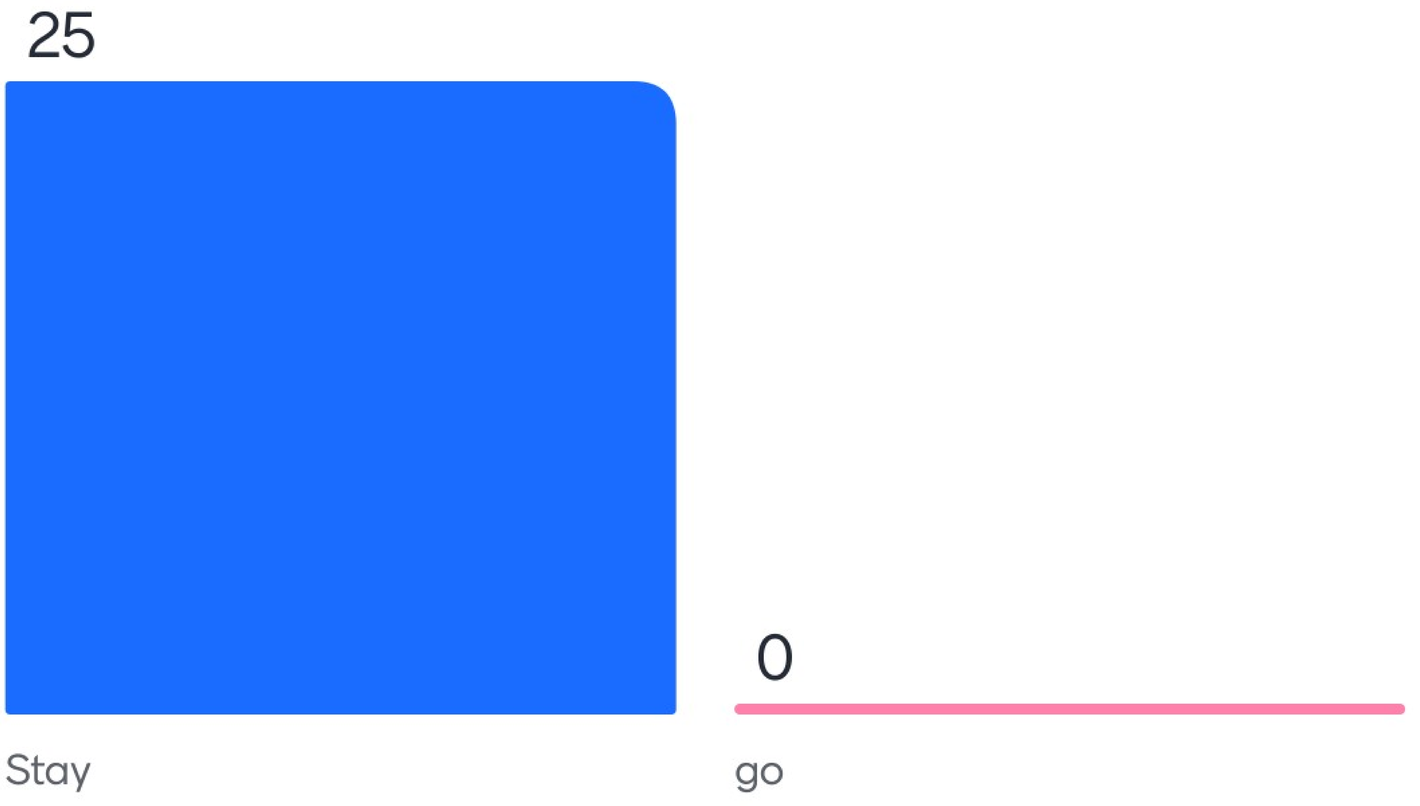
Objectives

A. First responders will exceed all state & federal mandates by going above the minimum standards
B. Leon Valley First Responders will work as a team to ensure all necessary codes and ordinances are in place to provide a safe and healthy community.
C. Leon Valley First Responders will strive to equally & impartially enact & enforce all codes, ordinances & laws in order to provide the best services possible.
D. Leon Valley will maintain a recruitment effort to recruit & hire diverse and quality individuals committed to service.
E. Leon Valley First Responders will respond to all calls for service within the nationally recognized standards & will be responsive to all inquiries for service or information w/in the same day, unless under exceptional circumstances
F. Leon Valley will provide all first responders with superior equipment designed to ensure the safe & efficient delivery of emergency services in the community

27

Mentimeter

Should it stay or should it go?



- Goal #3 – Transportation

Objectives

A. Work with TxDOT in transforming Bandera Rd, so that traffic flows smoother, pedestrians are safe, and multi-modal transportation is encouraged

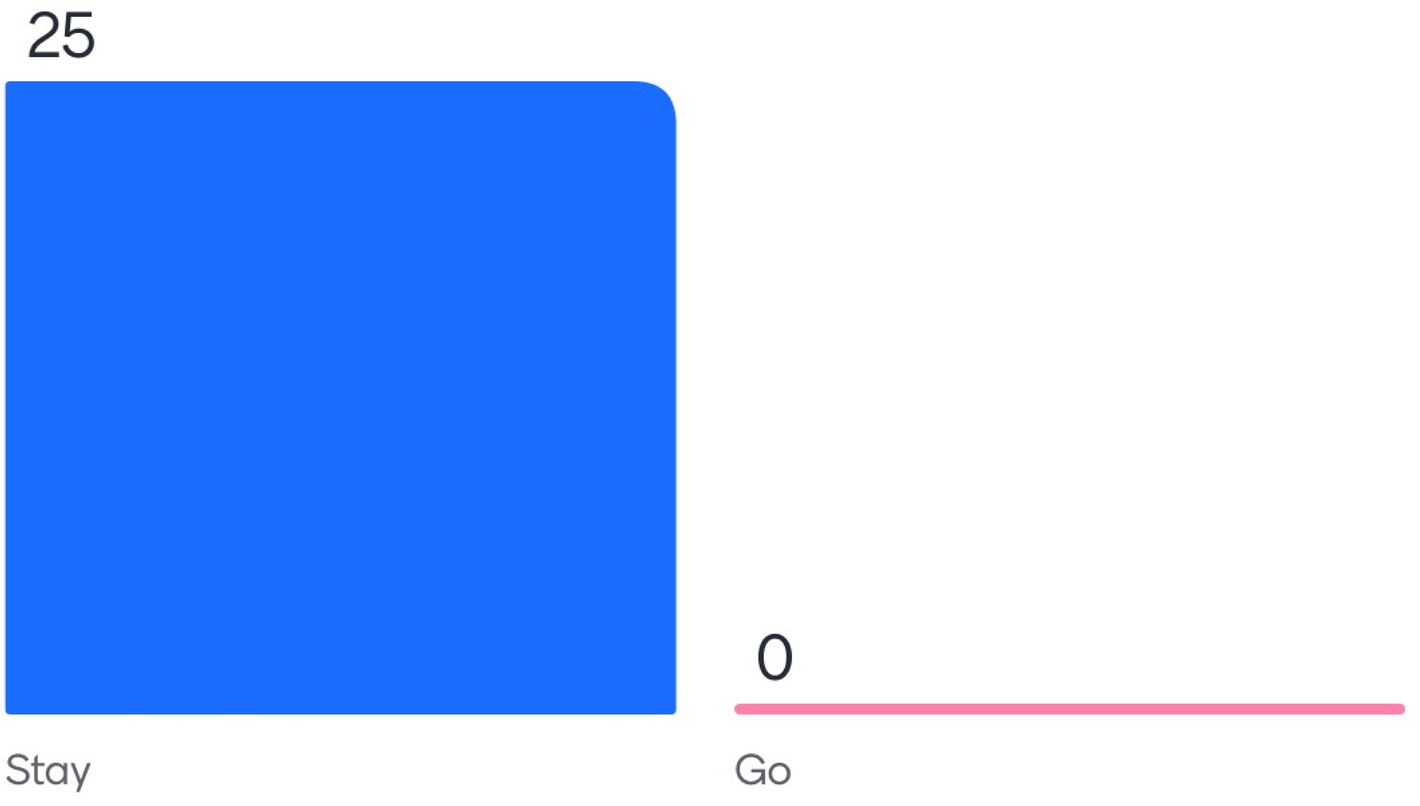
B. Continue to use the Street Maintenance Tax for milling and overlay, street sealing, and sidewalk renovation projects. Use street ranking to ensure the appropriate streets are being funded

C. Further the support of public transportation and walking and cycling modes by continuing the sidewalk rehabilitation program

25

Mentimeter

Should it stay or should it go?



- Goal Infrastructure/Capital Plan

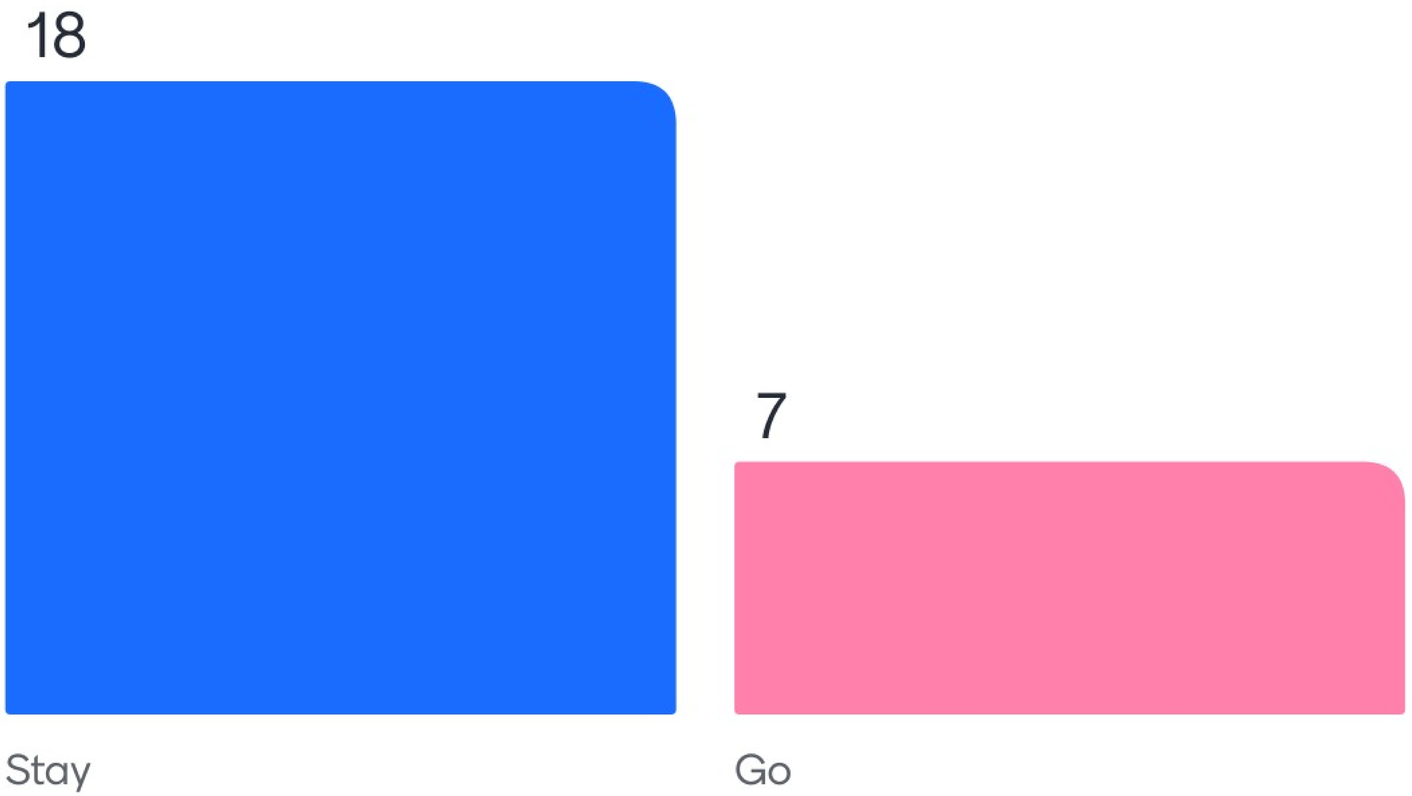
Objectives

A. Assess ongoing capital needs necessary to maintain city services through the continuation of a 10-year capital plan, which identifies capital projects, equipment purchases, a planning schedule, and potential funding sources
B. Define strategic investments that support community priorities
C. Continue to investigate, obtain, and provide funding for improvements to the City's facilities and buildings, drainage system, streets and traffic control devices, and water/sewer system, to assure they are safe and in working order.
D. Continue to mitigate flooding through Capital Improvements Planning and mandatory Stormwater reduction in new and redeveloped commercial properties

25

Mentimeter

Should it stay or should it go?

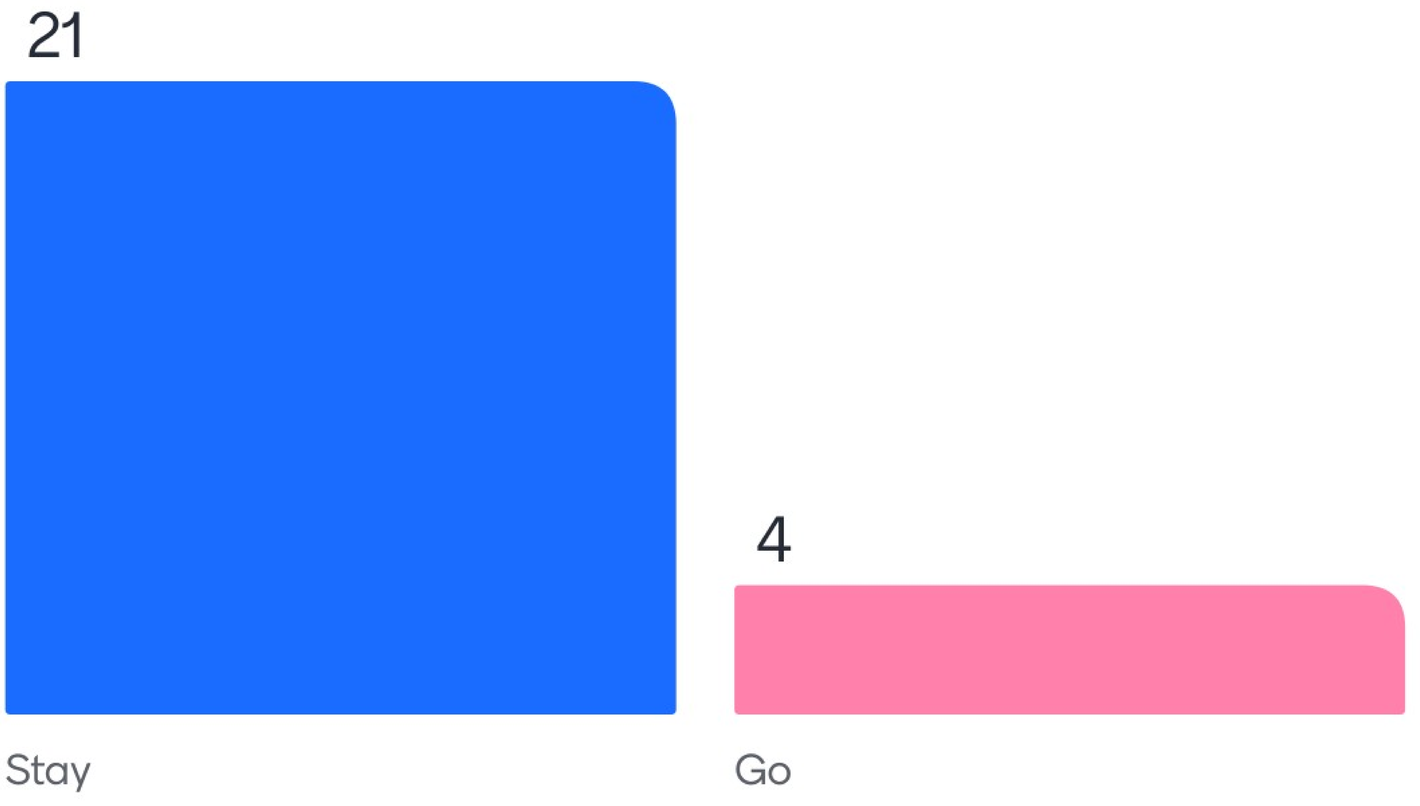


- Goal Environmental Sustainability Objectives
  A. Encourage low impact development parking areas for both city & privately-owned developments to reduce localized flooding
  B. Increase the use of our allotted acre feet of recycled water by connecting both City Hall and the Fire Station to the system

25

Mentimeter

Should it stay or should it go?



- Goal - Citizen Involvement

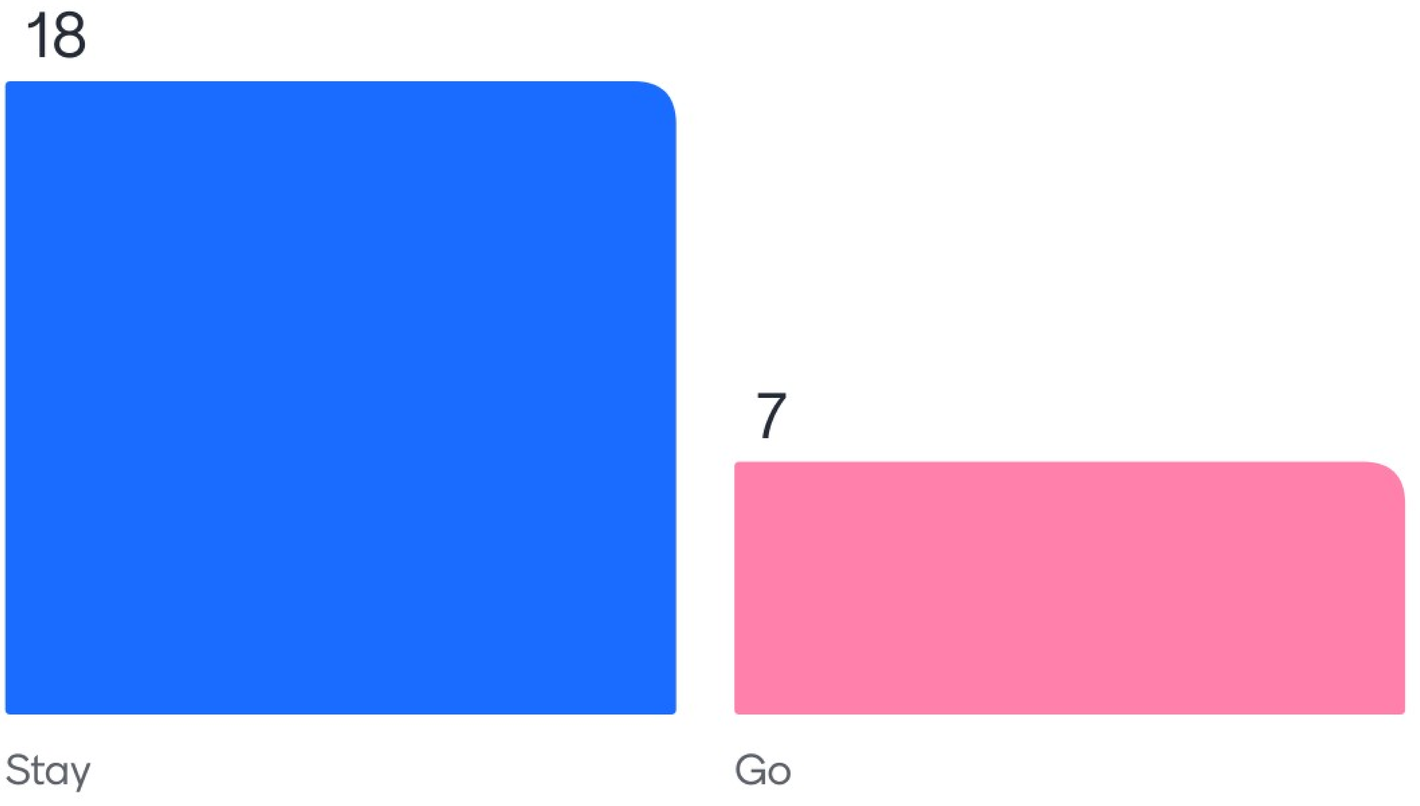
Objectives

A. Promote Neighborhood Enhancement Programs through the Police/Fire Departments
B. Improve the process of recruiting, training and supporting the City Boards, Committees, Commissions
C. Continue to provide all forms of communication to citizens who may not want or have access to technology

25

Mentimeter

Should it stay or should it go?

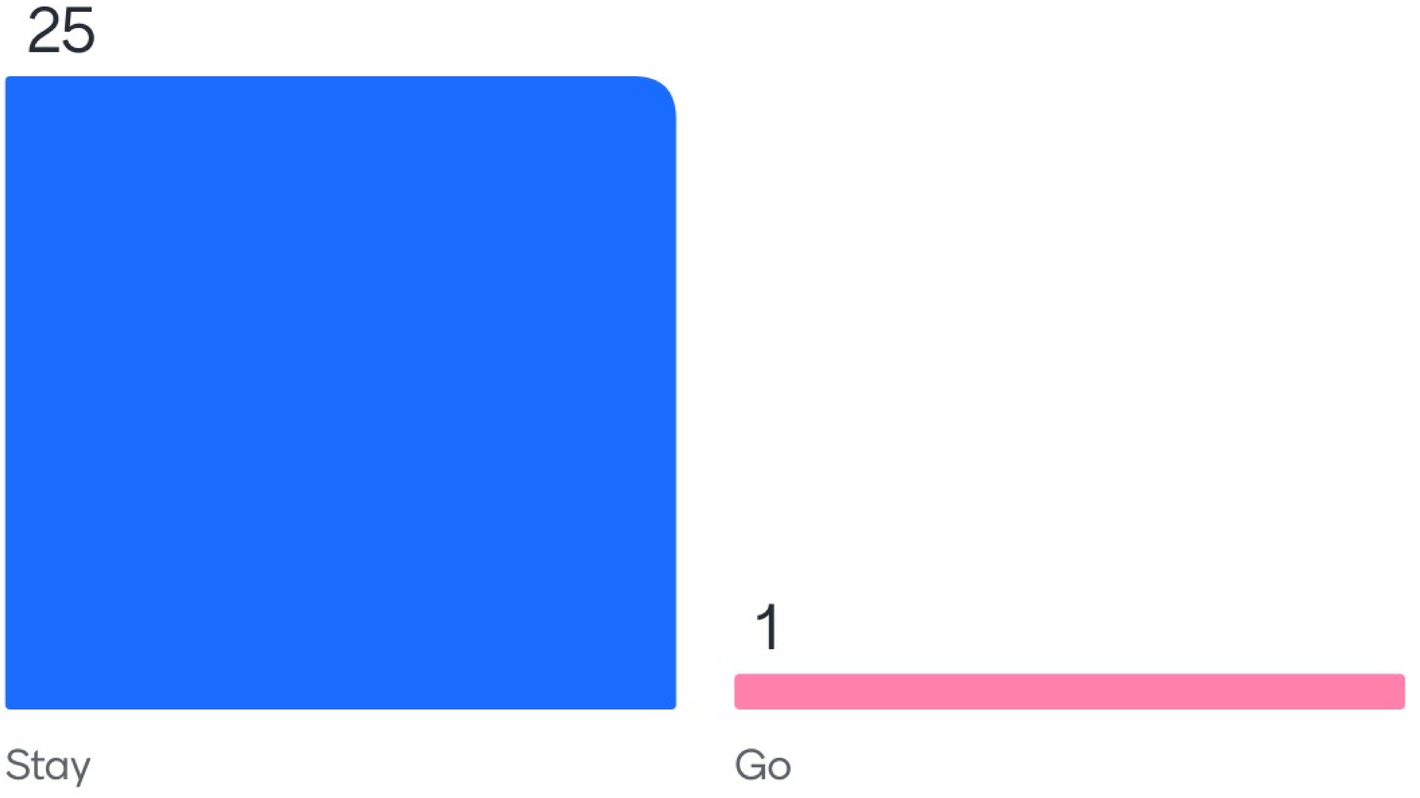


- Goal - Provide Excellent Parks, Recreational Green Space, & Cultural Opportunities
- Objectives
  A. Park Commission to review Master Plan & recommend updates to City Council in Continue to improve new park spaces
  B. Continue to develop the hike & bike trail systems throughout the City to promote connectivity
  C. Provide cultural opportunities to our citizens and guests

25

Mentimeter

Should it stay or should it go?



- Goal - Openness, Transparency, and Accountability
- Objectives
  A. To foster an environment in which its members are treated as stakeholders in the community & will be entrusted with responsibilities & challenges that will inspire them to commit themselves to performing their duties w/ pride & dedication
  B. To continue to provide a culture that provides a progressive, comfortable environment for all employees
  C. To assure responsiveness and excellent customer service to our citizens and businesses
  D. To continue to maintain strong relationships with current partners so that collaboration is maximized and resources are utilized wisely
  E. To seek out new partnerships to further enhance our ability to successfully coordinate situations that may require multiple resources from state, federal, local & non-profit entities

26

What other goals not mentioned would you like to see?

Remove dead trees. Replace with native trees - move away from domination of oak trees to achieve a more varied and hardy tree population.

I walk in the Old Mill subdivision - an average of 25 K per week. There are a lot of loose dogs. Most are nice - one is vicious and has an aggressive owner.

We nall need to cultivat pollinator-friendly ative-friendly areas in our yards. Code compliance should dole out code-compliance complaints with the unsensitivity that some spent plants are not weeds.

no

No

none, just here to promote skateparks. it's an excellent way for my friends to get outdoors and exercise!

Make the city more skateboard friendly we just want a safe place to skate with no worries of bothering the city

NA

11

What other goals not mentioned would you like to see?

Skatepark would be great. Texas based company SPA does great work and local skaters have been campaigning for their team for years now. They understand how to make a great park that will attract many

Establish an animal control department that is effective, understanding and polite to it's citizens and help to facilitate the safety of all animals that are abandoned or are strays in Leon Valley.

Dog park and splash pad. There are young families that are unable to make Saturday morning meetings, but would love to see the taxes we pay spent on things that might actually benefit us.

I would like to see the goals and objectives from previous years relative to what has been accomplished

Code compliance needs funded and enforced

11

Mentimeter

Presentation on Holding an Election to Remove 20% Tax Exemption & 65 and over Property Tax Freeze.

Carol Goering
Finance Director

Town Hall Meeting

January 25, 2025

LEONVALLEY

Mentimeter

WHAT ARE SOME OF THE PROPERTY TAX EXEMPTIONS AVAILABLE TO HOMEOWNERS?

20% HOMESTEAD EXEMPTION

- This exemption reduces the taxable value of the property by 20%

65+ PROPERTY TAX FREEZE

- The tax amount they paid when they qualified for the exemption is “Frozen”.
- That tax amount sets a ceiling. They can pay less if the tax rate is less than the ceiling amount, but they won’t pay more.

Mentimeter

CAN THESE EXEMPTIONS BE REDUCE OR REMOVED?

20% HOMESTEAD EXEMPTION

- It can only be reduced until 2028. *(Tax Code Section 11.13(n-1)*
- The legislature could always extend this date on the inability to repeal on session 2025 or next session 2027.

LEVY LOST DUE TO 20% HOMESTEAD EXEMPTION
$311,456

65+ PROPERTY TAX FREEZE

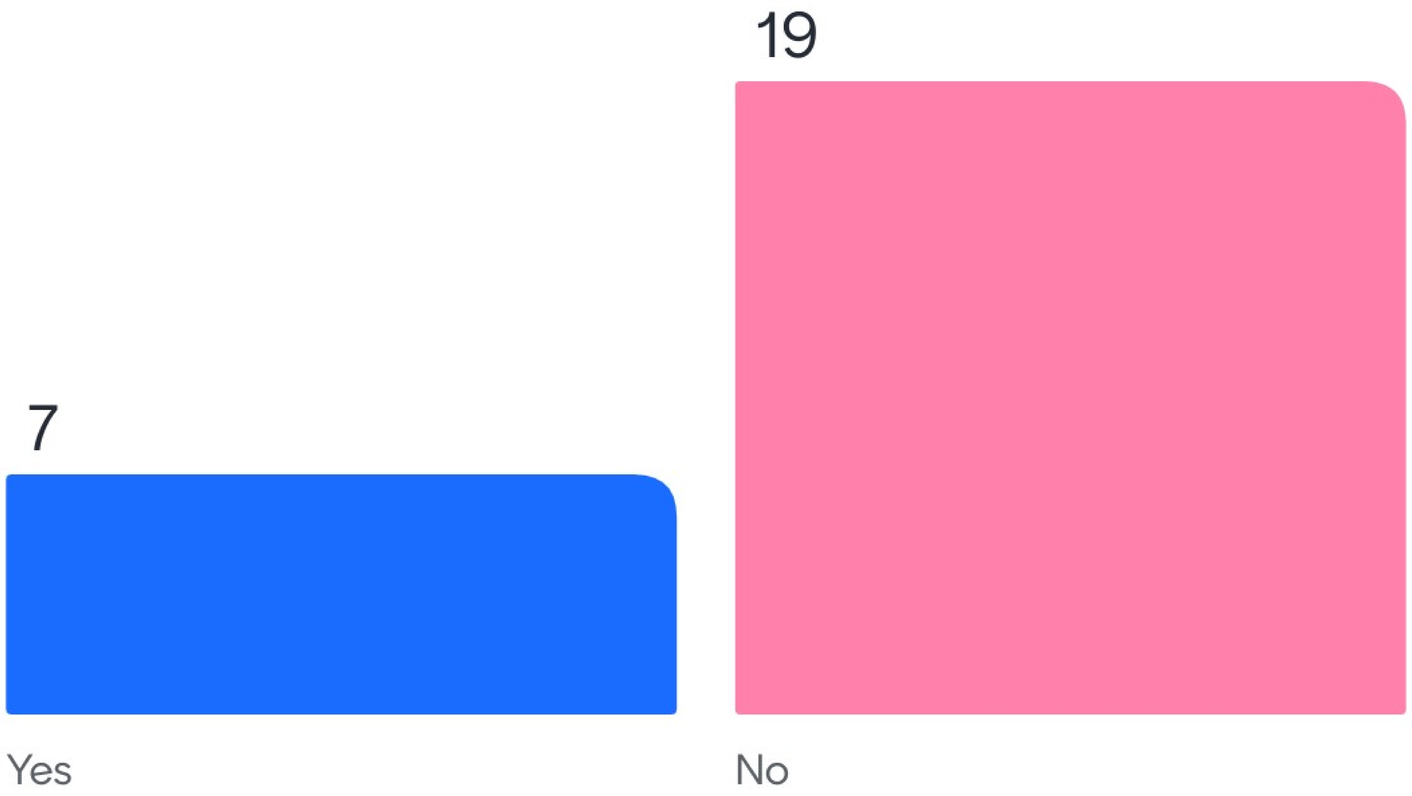
- May be repealed completely or decreased to $3,000 by the governing body. *(Tax Code 11.13(f)*
- Any repeal/reduction would not impact those persons who already acquired the exemption. The reduction would only apply to those newly qualifying for it.

LEVY LOST DUE TO PROPERTY TAX FREEZE
$317,739

LEONVALLEY

Mentimeter

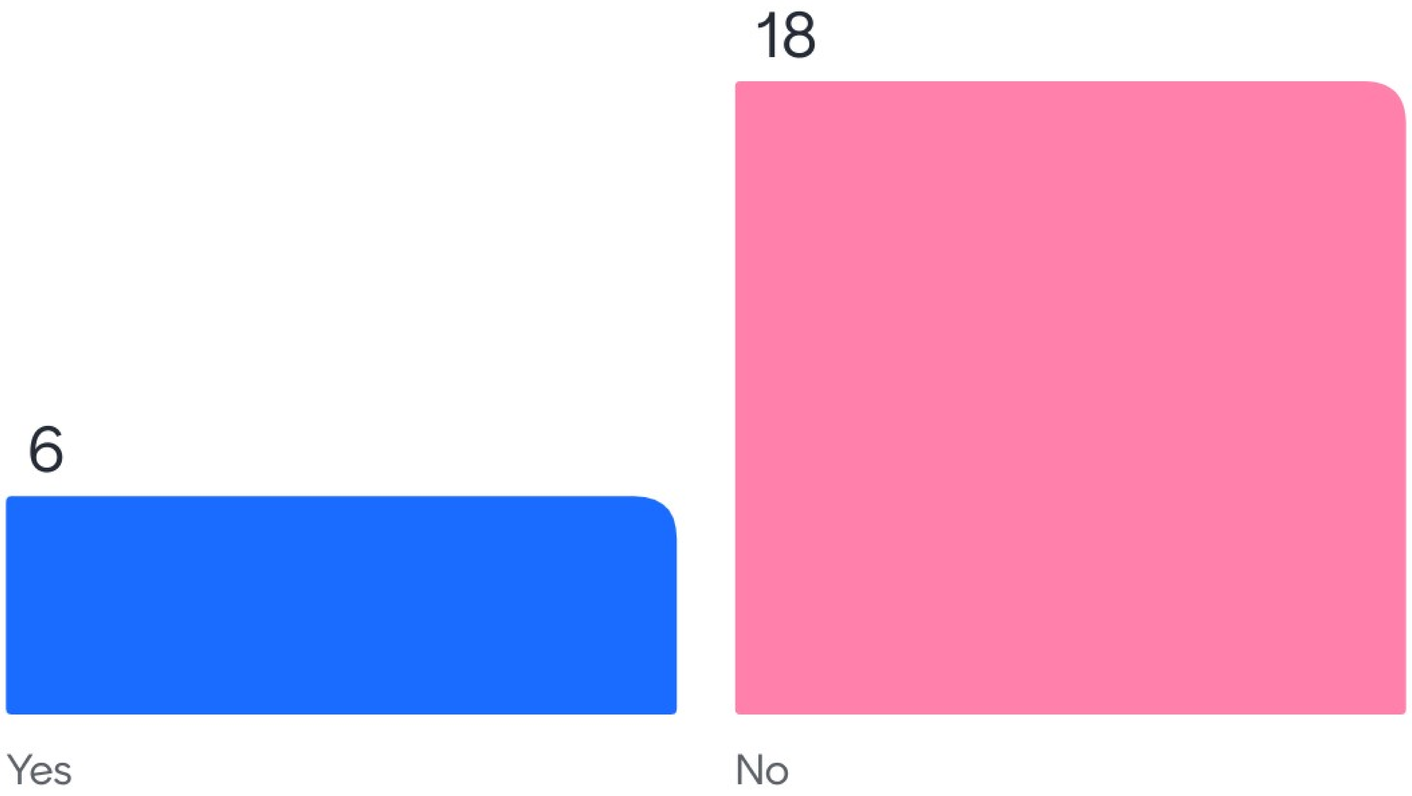
Given this information, would you consider adding to the ballot the removal of the 20% tax Exemption in 2028?



26

Mentimeter

Given this information, would you consider adding to the ballot the removal of 65 and over Tax freeze for future residents?



24